



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 2, 2020

Mr. Craig Kneidel
Akron Brass Company
343 Venture Blvd
Wooster, OH 44691

NEF-150KL
20E-032

Subject: Wireless Controller Sleep Mode Disabled

Dear Mr. Kneidel:

This letter serves to acknowledge Akron Brass Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AKRON BRASS COMPANY/WIRELESS CONTROLLER/9999

Mfr's Report Date: May 27, 2020

NHTSA Campaign Number: 20E-032

Components:

EQUIPMENT

Potential Number of Units Affected: 53

Problem Description:

Akron Brass Company (Akron Brass) is recalling certain battery-powered 3600 wireless remote controller units used to control the movement of electric firefighting monitors in firefighting vehicles. The monitor is used to direct the water stream and adjust the spray pattern. The wireless remote controller's sleep mode is disabled, and results in the batteries discharging faster than normal.

Consequence:

Inability to use the wireless remote controller may hinder the firefighting efforts, increasing the risk of injury.

Remedy:

Akron Brass will notify owners, and request them to return affected wireless remote controllers to Akron Brass for a software update to enable the sleep mode, free of charge. This recall is expected to begin in June 2020. Owners may contact Akron Brass customer service at 1-800-228-1161.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- An identification and description of the risk to safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)).
- In the case of items of motor vehicle equipment, the manufacturer of the equipment shall identify by name, business address, and business telephone number every manufacturer that purchases the defective or noncomplying component for use or installation in new motor vehicles or new items of motor vehicle equipment (49 CFR 573.6 (c)(2)(v)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement