

U.S. Department of Transportation

# National Highway Traffic Safety Administration

May 5, 2020

Mr. Christopher Panke DENSO International America, Inc. 24777 DENSO Drive Southfield, MI 48033 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150KL 20E-026

Subject: Fuel Pump May Fail and Cause Engine Stall

Dear Mr. Panke:

This letter serves to acknowledge DENSO International America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

DENSO/FUEL PUMP/9999

Mfr's Report Date: April 24, 2020

NHTSA Campaign Number: 20E-026

## **Components:**

FUEL SYSTEM, GASOLINE: DELIVERY: FUEL PUMP

**Potential Number of Units Affected:** 2,020,000

## **Problem Description:**

Denso International America Inc. (Denso) is recalling certain fuel pumps. An impeller within the low pressure fuel pump may crack and deform, potentially causing the fuel pump to fail.

# **Consequence:**

If the fuel pump fails, the engine can stall while driving, increasing the risk of a crash.

#### Remedy:

Denso has notified the affected vehicle and aftermarket equipment manufacturers who will conduct recalls as necessary to replace the fuel pumps. The recall schedule will be decided by vehicle manufacturers. For DENSO-related questions, please contact DENSO NA Corporate Communications at corp\_communications@denso-diam.com or 1-248-372-8261.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

