



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 29, 2020

Mr. Adrian Diaz
Assistant Engineering Director Automotive Safety Office
Ford Motor Company
330 Town Center Drive
Suite 500/5024
Dearborn, MI 48126

NEF-150DM
20E-025

Subject: Headlamps May Not Function Properly/FMVSS 108

Dear Mr. Diaz:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LINCOLN/MKZ/2013-2016
LINCOLN/MKZ REPLACEMENT HEADLAMP/9999

Mfr's Report Date: April 24, 2020

NHTSA Campaign Number: 20E-025

Components:

EXTERIOR LIGHTING:HEADLIGHTS

Potential Number of Units Affected: 130

Problem Description:

Ford Motor Company (Ford) is recalling certain Replacement Headlamps, part number DP5Z-13008-T and DP5Z-13008-V, sold for use with 2013-2016 Lincoln MKZ vehicles. The headlamps may have an improper beam pattern and incorrect horizontal adjustment, the side markers may not illuminate and DOT markings may be missing. As such, these headlamps fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

Consequence:

Incorrect replacement headlamps do not comply with the requirements of FMVSS 108. Replacement headlamps that do not meet FMVSS 108, may affect the visibility to other vehicles increasing the risk of crash.

Remedy:

Ford will notify vehicle manufacturers, and dealers will inspect the headlamps, and replace the headlamps, as necessary, free of charge. Additionally, Ford will instruct dealers to return all improper headlamps and not to install them on any vehicles. The recall is expected to begin May 25, 2020. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 20C10.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).
- A statement that the defect or noncompliance can cause a vehicle crash without prior warning; or a description of whatever prior warning may occur, and a statement that if this warning is not heeded, a vehicle crash can occur (49 CFR 577.5 (f)(1)).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement