

Part 573 Safety Recall Report

20E-024

Manufacturer Name : General Motors LLC

Submission Date : MAY 07, 2020

NHTSA Recall No. : 20E-024

Manufacturer Recall No. : N192285070



Manufacturer Information :

Manufacturer Name : General Motors LLC

Address : 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MI
48093

Company phone : 586-596-1733

Population :

Number of potentially involved : 14,919

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : Rugged Liner

Model : Tri-fold hard tonneau cover

Part No. : see below

Size : Standard and short bed

Function : NR

Descriptive Information : This recall includes hard, tri-fold tonneau covers intended for 2019 – 2020 model year 1500 series models of Chevrolet Silverado and GMC Sierra trucks. The suspect Tonneau covers were identified through GM's parts tracking system. 9,452 model year 2019 – 2020 Chevrolet Silverado 1500 trucks are known to be affected by this recall.

3,504 model year 2019 – 2020 GMC Sierra 1500 trucks are known to be affected by this recall.

1,963 were not associated with a specific VIN at the time of sale.

Production Dates : FEB 21, 2018 - APR 13, 2020

Description of Defect :

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety exists in certain tri-fold tonneau covers sold as accessories for 2019 – 2020 model-year Chevrolet Silverado and GMC Sierra 1500 series trucks. The tonneau cover may become loose and could detach from the pickup bed while driving. This recall includes all of the tri-fold tonneau covers previously subject to equipment recall 19E031.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the tonneau cover detaches from a moving vehicle and falls into a roadway, it may increase the risk of a crash.

Description of the Cause : The tonneau cover's attachment system may not sufficiently secure the tonneau cover to the truck bed rails if the attachment system is damaged or improperly installed, or if the recall repair in equipment recall 19E031 was improperly performed.

Identification of Any Warning that can Occur : If the tonneau cover is improperly installed, owners may notice noise coming from the cover, damage to cover attachments, or cover movement against the truck's bed rails.

Involved Components :

Component Name : COVER PKG-PUBX FLDG TOP

Component Description : Tri-Fold Hard Tonneau Cover

Component Part Number : 84060327, 84060328, 84679033, 84679034

Supplier Identification :

Component Manufacturer

Name : Rugged Liner, Inc.

Address : 200 Universal Drive
Owosso 48867

Country : NR

Chronology :

On January 21, 2020, GM opened a product investigation after receiving two reports alleging that hard tri-fold tonneau covers repaired under equipment recall 19E031 had become loose or fully detached from the vehicle.

GM's investigation analyzed employee-owned vehicles, field data, and parts recovered from GM's warranty program. As of March 6, 2020, GM was aware of 85 warranty complaints alleging latching or attachment problems after the remedy repair in equipment recall 19E031. Of these claims, 18 alleged that the cover detached completely or blew off the vehicle while driving. On April 9, 2020, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall.

Description of Remedy :

Description of Remedy Program : Dealers will replace the tonneau rails and clamps, and add a tether to prevent the tonneau from detaching onto the roadway even if improperly installed. If the vehicle was covered by equipment recall 19E031, the dealer will also confirm that the repair for equipment recall 19E031 was correctly performed.
Pursuant to 577.11, GM will provide reimbursement to owners for repairs according to the plan submitted on May 17, 2019.

How Remedy Component Differs from Recalled Component : The new attachment configuration resists loosening while driving and prevents an incorrectly installed tonneau from detaching onto the roadway.

Identify How/When Recall Condition was Corrected in Production : The tonneau-cover supplier corrected this condition in production on March 27, 2020 for short-bed truck covers and on April 14, 2020 for standard-bed truck covers. Dealer orders after these dates are not included in the recall population.

Recall Schedule :

Description of Recall Schedule : GM notified dealers on April 16, 2020. An interim notification to owners is planned for June 1, 2020.

Planned Dealer Notification Date : APR 16, 2020 - APR 16, 2020

Planned Owner Notification Date : JUN 01, 2020 - JUN 01, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported