

Part 573 Safety Recall Report

20E-020

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date : JUN 18, 2020

NHTSA Recall No. : 20E-020

Manufacturer Recall No. : W26



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 1,252

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : Mopar

Model : Rear Step Kit

Part No. : 82215842AC

Size : NR

Function : Rear Step Kit

Descriptive Information : Some Mopar bed steps sold in calendar year 2019 and 2020 may fail in certain angular or side-load loading conditions.

The scope was determined by sales records of the suspect parts.

Similar bed steps not included in the recall were manufactured with a different bed step design.

The total affected parts for this part number is 144.

Production Dates : JAN 03, 2019 - AUG 27, 2019

Brand / Trade 2 : Mopar
Model : Rear Step Kit
Part No. : 82215842AD
Size : NR
Function : Rear Step Kit

Descriptive Information : Some Mopar bed steps sold in calendar year 2019 and 2020 may fail in certain angular or side-load loading conditions.

The scope was determined by sales records of the suspect parts.

Similar bed steps not included in the recall were manufactured with a different bed step design.

The total affected parts for this part number is 1,108.

Production Dates : SEP 12, 2019 - MAR 10, 2020

Description of Defect :

Description of the Defect : If a sufficient side-load is applied to the bed step, its mounting bracket may fracture and cause the bed step to suddenly and unexpectedly fail while in use.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A bed step that suddenly and unexpectedly fails while in use can increase the risk of an injury to the user.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

Involved Components :

Component Name : Step Kit - Rear

Component Description : Rear Bed Step

Component Part Number : 82215842AC

Component Name : Step Kit - Rear

Component Description : Rear Bed Step

Component Part Number : 82215842AD

Supplier Identification :

Component Manufacturer

Name : Mytox Magna

Address : 251 Aviva Park

Woodbridge FOREIGN STATES L4L9C1

Country : Canada

Chronology :

- On February 26, 2020, FCA US LLC ("FCA US") Mopar Body Engineering notified the FCA US Vehicle Safety and Regulatory Compliance ("VSRC") organization of a potential issue with the bed step breaking when in use after a side-load is applied to the step.
- From February 27, 2020, through March 3, 2020, FCA US VSRC reviewed field data to understand the scope of the issue.
- On February 28, 2020, FCA US Mopar Body Engineering performed testing to determine bed step performance in certain side-loading conditions.
- Between February 27, 2020, and March 30, 2020, FCA US VSRC and FCA US Engineering met to review the issue, the potential safety consequence, the component test results, and understand the suspected scope of parts affected.
- As of March 30, 2020, FCA US identified zero CAIRs, zero warranty claims, and zero field reports related to this issue.
- As of March 30, 2020, FCA US is not aware of any accidents or injuries potentially related to this issue.
- On April 02, 2020, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall to replace the bed step support brace on all affected bed steps.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy is to change the support brace to a different design. Remedy Part Numbers 68526144AA and 68531865AA.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **06/18/2020: FCA US will publish dealer instructions and begin notifying owners with final owner notification on or about 10/22/2020.

**04/09/2020: FCA US will notify dealers and begin notifying owners on or about 05/29/2020.

Planned Dealer Notification Date : MAY 29, 2020 - MAY 29, 2020

Planned Owner Notification Date : MAY 29, 2020 - MAY 29, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported