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***** IMPORTANT SAFETY RECALL *****

NHTSA Recall 20E019

This notice applies to your vehicle(s): See attached vehicle list.

Your Vehicle Identification Number(s) (VIN): See attached VIN list.

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act (NHTSA). Agility Fuel Solutions LLC (Agility) has determined that a defect which relates to motor vehicle safety exists in Agility-supplied compressed natural gas (CNG) fuel systems equipped with certain EMER S.p.A. (EMER) pressure relief devices (PRDs) (EMER Part Numbers PRD2302T-004, PRD2322T-001, PRD2322T-004, PRD2102T, PRD212 and PRD 210OR) and EMER valves that contain EMER PRDs (EMER Part Numbers MARK147-007 and MARK147-008). The CNG fuel system installed on your vehicle(s) (identified in the attachment) may be affected. Agility is conducting a safety recall to address this condition. This recall also includes any of the above-listed PRDs and valves that you may have purchased as service and/or replacement parts.

What is the issue?

The EMER-supplied thermally activated PRDs and valves identified above and installed on the subject CNG fuel systems may not vent the fuel system as intended when exposed to heat. If a PRD, including a PRD within a valve, does not release, or is slow to release, during a fire on a fuel system, one or more system components may rupture, potentially causing equipment damage and/or personal injury.

What will Agility do?

Agility and its authorized representatives will inspect your vehicle to determine whether it is equipped with one of the defective PRDs and/or valves. If so, we will replace the PRDs and/or valves free of charge (parts and labor) with PRDs and/or valves that meet applicable specifications. Replacement parts are currently available. Installation of the replacement PRDs and/or valves is expected to take approximately one hour. However, because the CNG fuel system needs to be defueled in order to install the replacement PRDs and/or valves, each vehicle may need to be available for a longer period of time. We will do our best to minimize the time that the vehicle needs to be available.

If you purchased the PRDs and/or valves listed above as service or replacement parts, please contact Agility to arrange for return of any new (uninstalled) parts remaining in your inventory for credit. For parts that have been installed on vehicles, Agility will inspect and repair the vehicles in the same manner as above.

What should you do?

Please call Agility at your earliest opportunity at (949) 267-7745 to schedule a service appointment. Please mention Recall No. 20E019 and the VIN of the vehicle as shown in the attached. If you no longer own this vehicle and have an address for the new owner, please forward a copy of this letter to the new owner and provide Agility with updated contact information at (949) 267-7745.

Note: *Federal law prohibits the delivery of affected vehicles or equipment under a sale or lease until the defect has been remedied. Federal law also requires that any vehicle lessor receiving this recall notice forward a copy of the notice to the lessee with 10 days.*

Can we assist further?

Please call Agility at (949) 267-7745 or send us an email at support@agilityfs.com if you have any questions or need further assistance. Owners that are unable to get their vehicles repaired in a reasonable time may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590 or call the free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-900-424-9153) or go to www.safercar.gov (reference NHTSA Safety Recall No. 20E019).

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We apologize for the inconvenience, but we are taking this step in the interest of our customers' safety and satisfaction with our products. Our commitment, together with that of our authorized service representatives, is to provide you with the highest level of product service and support.

Thank you for your attention to this important matter.

Sincerely,



Kurt Nielsen
SVP of Corporate Operations
Agility Fuel Solutions LLC

Enclosures: List of Vehicles and VINs