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# \* \* \* IMPORTANT SAFETY RECALL NOTICE\* \* \*

#### NHTSA Recall 20E019



Dear

We are writing to inform you that Agility Fuel Solutions LLC (Agility) has determined that a defect relating to motor vehicle safety exists with respect to certain pressure relief devices (PRDs) manufactured by EMER S.p.A. (EMER) (EMER Part Numbers PRD2302T-004, PRD2322T-001, PRD2322T-004, PRD2102T, PRD212, PRD 2100R) and EMER valves that contain these PRDs (EMER Valve Part Numbers MARK147-007 and MARK147-008), which were supplied to you by Agility. Agility is conducting a safety recall to address this condition. Our records indicate that you may have purchased some of the above-listed PRDs and/or valves as service and/or replacement parts.

A copy of Agility's amended Part 573 Defect Notification is enclosed for your convenience. This notification was initially submitted to the National Highway Traffic Safety Administration (NHTSA) on April 8, 2020 and amended on April 23, 2020.

### What is the issue?

The EMER-supplied thermally activated PRDs and valves identified above may not vent a fuel system as intended when exposed to heat. If a PRD, including a PRD within a valve, does not release, or is slow to release, during a fire on a fuel system, one or more system components may rupture, potentially causing equipment damage and/or personal injury.

## What should you do?

- 1. <u>Recalled products in inventory</u>. For any new PRDs and/or valves listed above that remain in your inventory, please contact Agility to arrange for return of the product for credit or free replacement.
- 2. <u>Recalled product in the hands of your customers and owners.</u> It is critical that downstream resellers and end users be advised of this recall. Accordingly, please do the following:

<u>Reselling Customers</u>: You must forward copies of this letter within five (5) business days of receipt to each of your reselling customers who may have purchased the recalled products from you. They should contact Agility for a refund or free replacement.

<u>End Users</u>: Please check your records to identify any end-user purchasers of the recalled products and forward the enclosed end-user (owner) letter to them as soon as possible. Alternatively, you can provide their contact information to Agility at <a href="mailto:support@agilityfs.com">support@agilityfs.com</a> so that we can notify them of this recall and provide return instructions.

Federal law prohibits the delivery of affected new vehicles or equipment under a sale or lease until the defect has been remedied.

#### Can we assist further?

Please call Agility at (949) 267-7745 or send us an email at <a href="mailto:support@agilityfs.com">support@agilityfs.com</a> if you have any questions or need further assistance.

We apologize for the inconvenience, but we are taking this step in the interest of our customers' safety and satisfaction with our products. Our commitment, together with that of our authorized service representatives, is to provide you with the highest level of product service and support. Thank you for your attention to this important matter.

Sincerely,

Kurt Nielsen

SVP of Corporate Operations

Thompson

Agility Fuel Solutions LLC

Enclosures: Copy of 573 Defect Notification (Amendment 1)

End User Letter