



**IMPORTANT SAFETY MESSAGE**



April X, 2020

**IMMEDIATE ACTION REQUIRED: Supra Series S6, S7, S8 & S9 Diesel Truck Refrigeration Units**

Dear Dealer:

This is a safety recall notice under the National Traffic and Motor Vehicle Safety Act. Failure to perform the inspection and installation work described in this letter could result in property damage or personal injury.

Carrier Transicold has determined that a defect that relates to motor vehicle safety exists in all *Supra* series S6, S7, S8 and S9 road only and standby models of diesel truck refrigeration units manufactured shipped before February 24, 2020 (together, the "affected TRUs"). According to Carrier Transicold's records, affected TRUs were sold through your dealership. A list of the affected TRUs, by serial number, that Carrier Transicold has on record as being sold through your dealership is attached to assist you in locating those affected TRUs.

The battery cables of both the road only and stand by models and the standby cables of the standby models of the affected TRUs are routed in a manner that they may come into contact with and chafe against the affected TRUs' engine oil pan. This chafing can, under certain conditions, damage the cables and lead to electrical arcing and possibly a fire.

Carrier Transicold is requesting that you inspect and reroute and secure, and if necessary, repair, affected TRUs' battery and standby cables. The enclosed service bulletin SER XX-XXX and Technical Instruction XX-XXXXX-XX contain the information and instructions you will need to complete the inspection and rework.

For affected TRUs currently in your inventory, the battery and standby cable inspection and rework must be done on all new installations before you deliver any of these affected TRUs to the customer. Please note that it is a violation of federal law to deliver any new or used unit covered by this notification under sale or lease until the defect is remedied.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

Affected TRUs you have already delivered to customers must be inspected and have the battery and standby cable rework completed as soon as possible. Carrier Transicold is also sending a notice of this required inspection and field action to customers in the attached form.

Should you have any questions regarding this notification, please do not hesitate to contact your regional sales or service contacts, or Carrier Transicold at 800-448-1661.

Regards,

Carrier Transicold Service Engineering

(2) attachments

**List of Customers with Affected TRUs**

**Form of Customer Letter**