

## **IMPORTANT NON-COMPLIANCE RECALL – Remedy Available**

**This notice applies to your motorcycle, [INSERT VIN]**

**Recall Campaign No. 20E-013: Dealer Accessory Brake Fluid Reservoir Cover**

December 2020

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that certain dealer accessory brake fluid reservoir covers (for Model Year 2018-2020 BMW R1250 (R, RS, RT, GS, GS Adventure), RnineT, and RnineT (Pure, Racer, Scrambler) motorcycles) fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 122 (Motorcycle Brake Systems). Our records indicate that you are the owner of a potentially affected cover.

### **Why are we contacting you?**

**We are pleased to inform you that we are ready to perform this important Non-Compliance Recall. If you purchased a dealer accessory brake fluid reservoir cover for your motorcycle, please contact your authorized BMW motorcycle dealer immediately to schedule an appointment. Visit [www.bmwmotorcycles.com/dealer](http://www.bmwmotorcycles.com/dealer) to locate your nearest authorized BMW motorcycle dealer.**

### **What could happen?**

The stamped text on the optional (milled and color-specific) brake fluid reservoir may not meet a Federal requirement. If the text was misunderstood, it could lead to an improper maintenance procedure.

**If you are not the only rider of this motorcycle, please advise all other riders of this important information.**

### **What will BMW do?**

The brake fluid reservoir cover will be replaced for free which should take about 30 minutes.

### **What if the current motorcycle ownership information is incorrect?**

You can update motorcycle ownership and contact information by completing the enclosed postage-paid card. **If you are a motorcycle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

### **What if you have questions or experience problems?**

For the latest updates to this recall, please visit [www.bmwmotorcycles.com/recall](http://www.bmwmotorcycles.com/recall). Should you have any questions about this recall, please contact your authorized BMW motorcycle dealer. If you need additional assistance, contact BMW Customer Relations and Services at 1-800-525-7417 or at [CustomerService@bmwmotorcycles.com](mailto:CustomerService@bmwmotorcycles.com).

If your BMW motorcycle dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend always wearing a helmet and protective apparel when riding.

Sincerely,

BMW of North America, LLC

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