Milled brake fluid reservoir cover - Recall 20E-013 (over the counter sales)

New milled brake fluid reservoir covers have recently been made available. The dealer direct posting has been updated to reflect this information. Additionally, Dealers should reach out to customers who purchased the covers "over the counter" and advise them of the recall, as retail parts sales information is not transmitted to BMW Motorrad USA. A sample letter is attached with the relevant information.

NHTSA STATEMENT

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motorcycle covered by this notification until the repair has been performed. This means that dealers may not legally deliver new motorcycles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act. You should not sell, lease or deliver any Certified Pre-Owned or used motorcycles subject to a safety recall until the repair is completed. Follow any special instructions that we provide to you for the return or disposition of recall parts.

A small number of customers may have purchased a milled cap over the counter as an accessory. Please check your records to determine if a customer has purchased a milled cap from your dealership. If you have a record with customer contact information, please contact these customers to inform them that parts are now available. A sample copy of the customer letter is attached to aid in the process.



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