



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 11, 2020

Mr. John Musiol  
Director, Product Integrity  
Key Safety Systems, Inc. (dba Joyson)  
7000 19 Mile Road  
Sterling Heights, MI 48314

NEF-150KL  
20E-011

**Subject:** Seat Belt May Not Restrain Occupants

Dear Mr. Musiol:

This letter serves to acknowledge Key Safety Systems, Inc. (dba Joyson)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KEY SAFETY SYSTEMS/REAR SEATBELT CFR RETRACT/9999

**Mfr's Report Date:** March 6, 2020

**NHTSA Campaign Number:** 20E-011

**Components:**

SEAT BELTS:REAR

**Potential Number of Units Affected:** 108,047

**Problem Description:**

Key Safety Systems, Inc. dba Joyson Safety Systems (Joyson) is recalling certain rear seat belt retractors equipped with a dual mode belt locking mechanism. Due to a manufacturing issue, the seat belt webbing locking mechanism may not properly restrain the occupant as intended.

**Consequence:**

In the event of a crash, if the occupant is not properly restrained, there is an increased risk of injury.

**Remedy:**

Joyson will notify the vehicle manufacturers that purchased the seat belt retractors. Dealers for those companies will notify owners, and replace the rear retractor assemblies, as necessary, free of charge. Owners may contact Joyson customer service at 1-586-726-3800. Joyson's number for this recall is QN3998.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

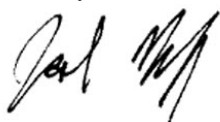
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement