

Part 573 Safety Recall Report

20E-009

Manufacturer Name : TEX TRAIL TRAILER PARTS

Submission Date : FEB 26, 2020

NHTSA Recall No. : 20E-009

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : TEX TRAIL TRAILER PARTS

Address : 2993 CR 3210
MOUNT PLEASANT TX 75455

Company phone : 5759288

Population :

Number of potentially involved : 92

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : TOWKING

Model : 12K TOP WIND JACK

Part No. : NA

Size : NR

Function : NR

Descriptive Information : On or about 6/7/19, TexTrail, Inc. received a NOTIFICATION FROM MMDI THAT THERE WAS AN ISSUE WITH THE TOWKING 12K TOP WIND JACK. WORKING WITH MMDI WE IDENTIFIED THE PROBLEM AND DEVELOPED A SOLUTION TO REPLACE THE STANDARD NUT WITH A NYLON LOCKING NUT ON ALL STOCK AND INFORMED CUSTOMERS OF THE PROBLEM AND SOLUTION ON 6/13/19. JACKS DIDN'T HAVE THE NYLON LOCK NUT CALLED FOR IN THE TOWKING STANDARD WORK. RECALL INCLUDES 92 PIECES.

Production Dates : MAR 22, 2019 - APR 23, 2019

Description of Defect :

Description of the Defect : STANDARD NUT USED TO HOLD HANDLE SLEEVE BOLT IN PLACE

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : NUT CAN BECOME LOOSE CAUSING THE HANDLE SLEEVE BOLT TO FALL OUT AND THE INNER LEG OF THE JACK TO FALL OUT.

Description of the Cause : STANDARD NUT USED INSTEAD OF NYLON NUT.

Identification of Any Warning that can Occur : NONE UNLESS SOMEONE NOTICES THE NUT IS LOOSE DURING INSPECTION

Supplier Identification :**Component Manufacturer**

Name : INTRADIN (SHANGHAI) HARDWARE CO. LTD.
Address : ROOM 505 NO. 58 EAST HUANCHENG ROAD
FENGXIAN DISTRICT SHANGHAI FOREIGN STATES 201400
Country : China

Chronology :

On or about 6/7/19, TexTrail, Inc. received a NOTIFICATION FROM MMDI THAT THERE WAS AN ISSUE WITH THE TOWKING 12K TOP WIND JACK. WORKING WITH MMDI WE IDENTIFIED THE PROBLEM AND DEVELOPED A SOLUTION TO REPLACE THE STANDARD NUT WITH A NYLON LOCKING NUT ON ALL STOCK AND INFORMED CUSTOMERS OF THE PROBLEM AND SOLUTION ON 6/13/19. MMDI FILED A 573 REPORT DURING JULY OF 2019. DURING JANUARY 2020 NHTSA REACHED OUT TO US TO ASK WHO WE HAD SOLD TOWKING JACKS TO. OUR RESEARCH INDICATED THAT WE HAD SOLD 80 TO MMDI AND 12 WERE SOLD TO VARIOUS TRAILER DEALERS AS AFTERMARKET PARTS. WE HAD A PHONE CALL WITH NHTSA ON FRIDAY FEBRUARY 21, 2020 AND THE DETERMINATION TO FILE A 573 EQUIPMENT REPORT WAS MADE ON FEBRUARY 24, 2020.

Description of Remedy :

Description of Remedy Program : REPLACE STANDARD NUT WITH NYLON NUT
How Remedy Component Differs from Recalled Component : THIS IS A NYLON NUT, NOT A STANDARD NUT.
Identify How/When Recall Condition was Corrected in Production : JUNE 13, 2019 ALL STOCK IN THE TEXTAIL FACILITIES WAS REPLACED WITH A NYLON LOCK NUT

Recall Schedule :

Description of Recall Schedule : DEALERS WILL BE NOTIFIED AND NYLON NUTS PROVIDED. NO OWNER NOTIFICATION WILL BE DONE BECAUSE PARTS NOT SOLD TO RETAIL CUSTOMERS.
Planned Dealer Notification Date : FEB 27, 2020 - MAR 26, 2020
Planned Owner Notification Date : NR - NR

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported