



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 13, 2020

Ms. Tammy Pierce  
Import Coordinator  
Tex Trail Trailer Parts  
2993 CR 3210  
Mount Pleasant, TX 75455

NEF-150KL  
20E-009

**Subject:** Jack Handle May Separate from Jack Assembly

Dear Ms. Pierce:

This letter serves to acknowledge Tex Trail Trailer Parts's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TOW KING/12K TOP WIND JACK/9999

**Mfr's Report Date:** February 27, 2020

**NHTSA Campaign Number:** 20E-009

**Components:**

EQUIPMENT:MECHANICAL:JACKS

**Potential Number of Units Affected:** 92

**Problem Description:**

Tex Trail Trailer Parts (Tex Trail) is recalling certain Towking 12K Top Wind Jacks. The standard nut used to hold the handle sleeve in place may loosen, allowing the jack handle to separate from the jack assembly.

**Consequence:**

If the jack separates from its assembly, it may become a road hazard, increasing the risk of a crash.

**Remedy:**

Tex Trail will replace the standard nut with a nylon nut. Tex Trail only sold to dealers and not end users. Tex Trail will begin notifying dealers February 27, 2020. Owners may contact Tex Trail customer service at 1-903-575-0547.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Tex Trail's proposed dealer notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- A statement that the defect or noncompliance can cause a vehicle crash without prior warning; or a description of whatever prior warning may occur, and a statement that if this warning is not heeded, a vehicle crash can occur (49 CFR 577.5 (f)(1)).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final dealer notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement