



*****IMPORTANT SAFETY RECALL NOTICE*****

December 19, 2019

stop_sale@grainger.com

Re: Pelican 9410 & 9415 NiMH Flashlights:

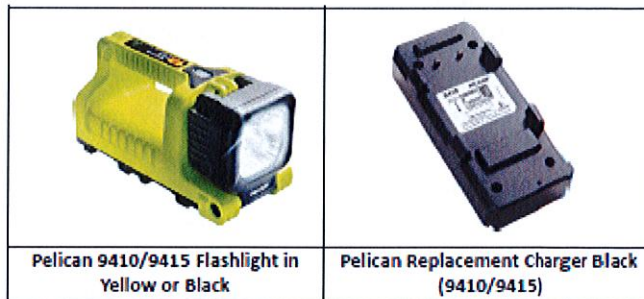
Dear Customer,

Our records indicate that from 2010 to present, you may have purchased the above-referenced flashlights ("Products"). Therefore, please be advised that Pelican is voluntarily recalling these Products.

Product being recalled:

- Pelican 9410/9415 Flashlight in Yellow or Black (Catalog # 9410 or 9415)
- Pelican Replacement Charger (Catalog # 9416)

Stop Charging and Using the Flashlight Immediately



To identify recalled products, check the part on the original packaging, or check the lights logo area, or charger itself.

Please note that the Products equipped with Nickel Metal Hydride ("NiMH") battery packs are the subject of this recall. Pelican's 9410L with lithium ion battery packs are NOT being recalled.

The impacted SKU numbers are as follows:

- 9410-001-245-G (Pre 12/2013 versions) **ZORO SKU G2777415 (all 9410 pre-fix)**
- 9410-001-110-G (Pre 12/2013 versions)
- 9415-001-245 **ZORO SKU G4418526 (all 9415 pre-fix)**
- 9415-001-245-01

23215 EARLY AVENUE, TORRANCE, CA 90505

PELICAN.COM

800.473.5422



- 9415-001-245-G
- 9415-001-245H
- 9415-001-245I
- 9415-002-245
- 9415-002-245-G
- 9415-002-245H
- 9415-002-245I

Reason for Recall:

There is a potential problem with aged battery packs in these models during the charging process. The battery pack can become unstable and explode while charging, creating a risk of injury and damaging the light and property in the process.

WHAT YOU MUST DO:

1. **Check Your Inventory:** Please check your product inventory as soon as possible to determine if you still possess any of the recalled Products. The Products can be identified by looking for the manufacturer part number on the bar code label of the Product's original packaging. If you still have any of these Products, please follow the next step.
2. **Return Products:** Contact Pelican toll free, 8 AM-5 PM PT, Monday through Friday at (877) 619-0289, (310) 257-5691, or via e-mail at CSR.QualityReturns@pelican.com to arrange for the return and repair or replacement of any/all Product-related inventory.
3. **Display Recall Poster:** Enclosed is a Recall Poster. If you are a reseller, please display this poster in a place where your customers can easily see it for a period of at least 120 days. If you or your customers have any questions regarding the recall, please ask them to call our toll-free recall hotline, 8 AM-5 PM PT, Monday through Friday at (877) 619-0289, (310) 257-5691, or e-mail us at CSR.QualityReturns@pelican.com.

We are sorry for any inconvenience this matter may cause you, but user safety is a top priority of ours. We continually strive to meet our customers' expectations in providing the highest quality products and will take all necessary steps to ensure we are meeting your needs.

Thank you for your cooperation.




Sincerely,

Pelican Products, Inc.

SAFETY RECALL

Pelican 9410 and 9415 NiMH Flashlights and Pelican Replacement NiMH Battery Pack can Explode while Charging, Causing Injury

Stop Using The Flashlights, Chargers and Battery Packs Immediately

	
Pelican 9410/9415 Flashlight in Yellow or Black	Pelican Replacement Charger Black (9410/9415)
	
Pelican Replacement Battery (9410/9415)	

To identify recalled products, check the part on the original packaging, or check the lights logo area, battery pack, or charger itself. To view the battery packs in the flashlights, remove the 6 screws at the bottom of the flashlight; remove the black plastic covering; then unscrew the metal bracket and gently lift the bracket to uncover the battery pack and view the 9410* and 9415 number on the battery pack.

Contact Pelican, 8 AM-5 PM PT, Monday through Friday at (877) 619-0289, (310) 257-5691, or CSR.QualityReturns@pelican.com for instructions regarding this recall.

For more information visit <http://www.pelican.com/9410-9415-recall>

*Note: 9410L & 9415 Z0 are NOT included in this safety recall.