

**SAFETY RECALL NOTICE**  
**NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION**  
**CAMPAIGN NO: 20E-004**

March 15, 2020

This notice is sent to you in accordance with the requirements of 49 CFR 577.13.

Freedman Seating Company (FSC) has determined the 3PT Foldaway and GO-ES 3-point Foldaway manufactured between August 2019 and January 2020 may have a defect which may increase the risk of occupant injury in the event of a vehicle collision. These seats may have been manufactured using seat belt retractors supplied to us that may not be compliant to FMVSS 209.

Upon receipt of this Recall Notice, FSC is requesting you provide notification of this Safety Recall of the subject seats to your Dealer and Customer/Owner.

To correct this condition, FSC will facilitate the inspection and any necessary repairs. Videos illustrating the inspection can be found here:

[www.freedmanseating.com/instructions/m2k-jss-retractor](http://www.freedmanseating.com/instructions/m2k-jss-retractor)

After seat inspection the **customer must complete the form found in the above link**. It is important to complete the form whether the seat belt retractors were found compliant or not. If the seat belt retractor(s) were found defective, we will send you replacement(s) using the information submitted via the online form.

Replacing the retractors on the 3PT Foldaway is expected to take 30 minutes per seat and 15 minutes for the GO-ES 3-point Foldaway. FSC will reimburse the cost of repairs related to this recall including parts and labor. The reimbursement will be \$50/belt for the 3pt and \$25.00/belt for the GO-ES.

Upon completion of the recall repair work the Customer **must** file a claim with FSC Customer Service for reimbursement referencing FSC Recall #20E004 on the claim.

FSC Recall Contact:

Terry Gogins or Anthony Lee or Anna Kurzawa  
Customer Service Representative  
Freedman Seating Company  
4545 W Augusta Blvd  
Chicago, IL 60465  
800-443-4540

[Terry.gogins@freedmanseating.com](mailto:Terry.gogins@freedmanseating.com)

[Anthony.lee@freedmanseating.com](mailto:Anthony.lee@freedmanseating.com)

[Anna.kurzawa@freedmanseating.com](mailto:Anna.kurzawa@freedmanseating.com)

If your purchase order history of this seat has not been included with this notification, we can provide this upon request.

Should you have any vehicle(s) in inventory that require recall repair work please make certain these vehicles are corrected prior to sale. FMVSS 577.13 states it is a violation of Federal law for a manufacturer/dealer to deliver a new motor vehicle covered by this notification under sale or lease until the defect is remedied.

If you have any questions pertaining to this recall, please call FSC Customer Service at 800-443-4540.

Thank you for your prompt review.

**David Klopp**

Director of Quality, Testing & Compliance  
Freedman Seating Company  
Office: 773-524-2440 x241

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