



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 28, 2017

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SM
17V-509

Subject: Fuel Pump Failure Cause Engine Stall

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/CC/2009-2016
VOLKSWAGEN/PASSAT/2006-2010
VOLKSWAGEN/PASSAT WAGON/2006-2010

Mfr's Report Date: August 16, 2017

NHTSA Campaign Number: 17V-509

Components:

FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

Potential Number of Units Affected: 280,915

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2009-2016 Volkswagen CC, 2006-2010 Passat and Passat Wagon vehicles. Interruption of electrical power to the fuel pump control module may cause the fuel pump to fail.

Consequence:

If the fuel pump fails, the engine will stall, increasing the risk of a crash.

Remedy:

Volkswagen will notify owners, and dealers will replace the fuel pump control module, free of charge. Remedy parts are currently unavailable. Interim notices informing owners of the safety risk are expected to be mailed on October 13, 2017. Owners will receive a second notice when remedy parts become available. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 20AE.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement