News Channel Update | Vans Customer Service and Parts

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
Re: Initial Recall Campaign Notification Model - Sprinter Model Years 2019-2020 Modify Interior Blower Motor Fuse Layout	DATE: February, 2023



IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.



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Campaign No. :	Campaign Desc. :	Markifortakanian Plantan Markan Francisco	
2023020004	PDGSIGEBL	Modify Interior Blower Motor Fuse Layout	
This is to notify yo	u of an Initial Recall Cam	npaign to modify the interior blower motor fuse layout on approximately 49,179 MY 2019-	
2020 Mercedes-Be	•	call campaign will be visible on the www.safercar.gov website and may generate questions	
	from customers. All a	ffected VINs will be flagged as "PENDING" in VMI and cannot be sold.	
		Background	
	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Sprinter (907 platform) vehicles, the fuse layout of the interior blower motor might not meet the requirements for prolonged operation at the highest blower setting. Ambient and assembly space temperatures as well as		
Issue			
	' = =	cause the wiring harness to overheat. Consequently, a risk of fire during operation and a	
	risk of injury cannot be		
What We're		sure, an authorized Mercedes-Benz dealer will replace the fuse and its supply line, as well	
		the interior blower within the fuse box. In the interim, to prevent the possibility of a ont blower should only be operated in manual (not automatic) mode whenever the	
Doing	,	se the maximum blower or lowest/highest temperature settings.	
	The remedy is not av	vailable at this time. An additional notification will be sent once the remedy is	
Parts	available.		
	•	Vehicles Affected	
Vehicle Model	2019-2020		
Year(s)			
Vehicle Model	Sprinter		
		Vehicle Populations	
Population	49,179		
Dealer Inventory	0		
Given this notice	e, it is <u>a violation of Fede</u>	ral law for a dealer to sell or lease any <u>new</u> vehicles in dealer inventory covered by this	
	reca	all notification until the vehicle has been repaired.	
Loa	ner and demonstrator v	ehicles may continue to be driven, but must not be retailed until repaired.	
Additionally	, given this notice it is s	violation of Endoral Law for rontal companies to ront new vehicles sourced by this	
Additionally	_	violation of Federal Law for rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.	
	ſ	Next Steps/Notes	

An owner notification letter will be mailed in End of March, 2023.

AOMs – This recall may generate questions from your dealers. Please forward this notice

This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet

representative for further information and next steps. For repairs, please contact your

Mercedes-Benz USA, LLC

Customer Notification Timeline



AOMS/SOMS

Rental Fleet Partners

to your dealers ASAP.

preferred MBUSA dealer.