



Mercedes-Benz

IMPORTANT SAFETY RECALL
This INTERIM notice applies to your vehicle,
VIN:
Brake Booster Vacuum Line
NHTSA Recall #17V817

Mercedes-Benz USA, LLC

Christian Treiber

Vice President

Customer Services

February, 2018



Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which related to motor vehicle safety exists in certain Model Year ("MY") 2017 G-Class vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.

What is the Concern?

DAG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2017 G-Class vehicles (463 platform) the vacuum hose for the brake booster may not have been manufactured according to current production specification. This could result in delamination of the internal layers of the vacuum hose, resulting in partial or full collapse of the hose, thereby decreasing the available brake booster vacuum and increasing the braking effort required from the driver. Should this occur, it could increase the risk of a crash. An authorized Mercedes-Benz dealer will check the vacuum hose on the affected vehicles and replace it, if necessary.

The parts to remedy this are currently not available.

We are working to obtain the necessary parts to correct this condition as quickly as possible. As parts become available, we will send you another letter asking you to take your vehicle to an authorized Mercedes-Benz dealer to have the recall completed free of charge.

Should you have any concerns or questions regarding your vehicle before you receive the next recall letter, please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372). A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. Please visit www.MBUSA.com/recall.

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

If a Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this situation may cause you.

Sincerely,



Mercedes-Benz - are registered trademarks of Daimler AG, Stuttgart, Germany

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