



MERCEDES-BENZ USA, LLC  
303 Perimeter Center North, Suite 202  
Atlanta, GA, 30346  
Phone: (770) 705-0600  
Fax: (770) 705-0117  
MBUSA.com

Service

# newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign Initial Notification</b> <b>Seatbelt Guide Loop Retrofit</b> <b>MY 18 190 (AMG GT-Class)</b>	DATE: January 9, 2018

## IMPORTANT NEW RECALL CAMPAIGN INFORMATION UPDATE





# INITIAL RECALL CAMPAIGN NOTIFICATION

January 9, 2018

<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Seatbelt Guide Loop</b>
<b>TBD</b>	<b>PEND 190 SB LOOP PEND 190 SB LOOP CPE</b>	
<p>This is to notify you of an upcoming <b>Recall Campaign</b> to retrofit additional components to the seatbelt guidance on <b>942</b> MY 2018 Model 190 (AMG GT-Class) vehicles. Please review the recall information below. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. Affected VINs will be flagged in VMI as "PENDING" on January 9, 2018.</p>		
<b>Background</b>		
<b>Issue</b>	Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain AMG GT-Class vehicles (190 platform), the seat belt may bind within the seat belt guide loop during normal operation. The resulting slack in the seatbelt could impair the restraint function of the seatbelt.	
<b>What We're Doing</b>	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will retrofit an additional sliding component to the seatbelt guidance loop.	
<b>Parts</b>	<b>Parts are currently unavailable. A supplementary notification will be distributed once parts are available.</b>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2018	
<b>Vehicle Model</b>	AMG GT-Class	
<b>Vehicle Populations</b>		
<b>Total Recall Population</b>	942	
<b>Total Vehicles in Dealer Inventory</b>	243	
<b>MBUSA Internal Vehicles</b>	20	
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY18 AMG GT-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once remedy parts are available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY18 AMG GT-Class vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	Customer interim letters are scheduled to be mailed in early February, 2018.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		