



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 9, 2017

Mr. David Hagstrom  
Warranty/Tech Support Manager  
Vantage Mobility International, LLC  
5202 S. 28th Place  
Phoenix, AZ 85040

NEF-150MR  
17V-342

**Subject:** Rear Brakes Possibly Crossed During Assembly

Dear Mr. Hagstrom:

This letter serves to acknowledge Vantage Mobility International, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHRYSLER/PACIFICA/2017

**Mfr's Report Date:** May 25, 2017

**NHTSA Campaign Number:** 17V-342

**Components:**

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:HOSES, LINES/PIPING, AND FITTINGS

**Potential Number of Units Affected:** 371

**Problem Description:**

Vantage Mobility International, LLC (Vantage Mobility) is recalling certain 2017 Chrysler Pacifica lowered floor vans modified by Vantage Mobility for wheelchair accessibility. The affected vans have rear brake lines that might have been crossed during the modification. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 135, "Light Vehicle Brake Systems."

**Consequence:**

The crossed rear brake lines will cause the rear anti-lock brake system to be ineffective, increasing the risk of a crash.

**Remedy:**

Vantage Mobility will notify owners, and dealers will correct the rear brake line attachments, free of charge. The recall is expected to begin July 7, 2017. Owners may contact Vantage Mobility customer service at 1-800-488-9082. Vantage Mobility's number for this recall is Pac-20170525.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Vantage Mobility's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

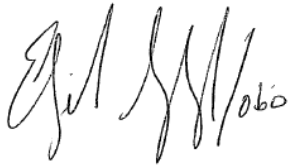
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a date '1/11/10' written at the end of the signature.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement