



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 6, 2020

Mr. William Bird  
Warranty Administrator  
Toyne Inc.  
104 Granite Ave.  
PO Box 10  
Breda, IA 51436

NEF-150MR  
19V-925

**Subject:** Brake Relay Valve Air Flow Restriction

Dear Mr. Bird:

This letter serves to acknowledge Toyne Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SPARTAN/GLADIATOR/2018-2019  
SPARTAN/METROSTAR/2018-2019

**Mfr's Report Date:** December 30, 2019

**NHTSA Campaign Number:** 19V-925

**Components:**

SERVICE BRAKES

**Potential Number of Units Affected:** 2

**Problem Description:**

Toyne Inc. (Toyne) is recalling certain vehicles built on 2018-2019 Spartan Emergency Response Metro Star and Gladiator chassis. The brake relay valve may have an air flow restriction, which may require an extended distance in order to stop the vehicle.

**Consequence:**

An increase in stopping distance increases the risk of crash.

**Remedy:**

Toyne will notify owners, and dealers will inspect and replace the valves, as necessary, free of charge. The recall is expected to begin in January 2020. Owners may contact Toyne customer service at 1-712-673-2328.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Your filing lists the affected vehicles to be 2018-2019 Spartan Emergency Response Metro Star and Gladiator chassis. That would be at least 4 vehicles, yet the affected population listed is only 2. Please correct the inaccurate information.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement