



IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) with the VIN(s) indicated on the enclosed owner response cards.

AUTOCAR, LLC SAFETY RECALL ACTT-2001 NHTSA RECALL NO. 19V923

June 2020

Dear Autocar Truck Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has determined that a defect, which relates to motor vehicle safety, exists in 156, 2016-2019 model year Xspotter chassis. These chassis were manufactured between September 29, 2015 and December 5, 2018 with non-sequential serial numbers in the range of 220446 through 229369. Our records indicate that your vehicle was manufactured within this time period and may contain the defect described herein.

**MODELS
AFFECTED:** Autocar Xspotter MY 2016-2019

**COMPONENTS
AFFECTED:** The shift pad may fail to display range or sequence

**SAFETY DEFECTS
AND POTENTIAL
RISKS:** If the shift pad display fails, the operator will not have transmission range or sequence information, increasing the risk of a crash, personal injury or property damage.

**REPAIR
REQUIRED:** The shift pad display will be re-mounted at no charge.

**TIME REQUIRED
FOR THE REPAIR:** The labor time to repair your vehicle is 2.0 hours.

**WHAT YOU
SHOULD DO:** To have your vehicle repaired, contact your local authorized Autocar service site or email warranty@autocartruck.com



PRIOR REPAIRS:

If you have previously paid for repairs relating to this recall you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

**NOTICE
REGARDING
LEASED
VEHICLES:**

If you are a Lessor (as defined below) of a vehicle affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles, as of the date of this Notice.

**OWNER RECALL
RESPONSE CARD:**

The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

ASSISTANCE

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC
Service & Warranty Departments
551 S. Washington St.
Hagerstown, Indiana
47346
888-218-3611 (Toll Free)
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue
SE Washington, DC
20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

AUTOCAR, LLC