

Part 573 Safety Recall Report

19V-923

Manufacturer Name : Autocar, LLC

Submission Date : DEC 27, 2019

NHTSA Recall No. : 19V-923

Manufacturer Recall No. : ACTT-2001



Manufacturer Information :

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 765-489-5499

Population :

Number of potentially involved : 156

Estimated percentage with defect : 24 %

Vehicle Information :

Vehicle 1 : 2016-2019 Autocar Xspotter

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : All units built with the shift pad mounted to a common panel with the park brake control are included in the population.

Production Dates : SEP 29, 2015 - DEC 05, 2018

VIN Range 1 : Begin : 516G4G4B2GH220446 End : 516H4GFD6KH229369 ☒ Not sequential

Description of Defect :

Description of the Defect : The shift pad may fail to display range or sequence.

FMVSS 1 : 102 - Trans shift lever seq/starter interlock/trans braking effect

FMVSS 2 : NR

Description of the Safety Risk : If the shift pad display fails, the operator will not have transmission range or sequence information, which could result in property damage, personal injury or a crash.

Description of the Cause : The shift pad is mounted to a common panel with the park brake control. In severe service applications, the shock applied to this panel may cause the shift pad display to fail.

Identification of Any Warning that can Occur : The shift pad display can fail without warning.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

2/2016 - First blank LCD screen reported. 10/2016 - After further failures, Autocar contacts supplier to investigate. 01/2017 - Supplier identifies potential issue with second tier supplier. 4/2017 - Autocar and first tier supplier request information from second tier supplier. 12/2017 - Second tier supplier is non-responsive, so Autocar begins its own investigation. 2018 through 2019 - Autocar and first-tier supplier work through several concepts to address issue. 10/2019 - Autocar and supplier finalize design. 12/20/2019 - Autocar management team meets and decides to issue recall for all affected vehicles.

Description of Remedy :

Description of Remedy Program : The shift pad will be repositioned away from the common mounting panel at no charge to the owner.

How Remedy Component Differs from Recalled Component : Repositioned to isolate from shock.

Identify How/When Recall Condition was Corrected in Production : The common panel design was replaced with a dual panel design during October 2019.

Recall Schedule :

Description of Recall Schedule : Dealer and customer notifications will begin 2/24/2020 and end 2/25/2020.

Planned Dealer Notification Date : FEB 24, 2020 - FEB 25, 2020

Planned Owner Notification Date : FEB 24, 2020 - FEB 25, 2020

* NR - Not Reported