

**RECREATIONAL VEHICLE SAFETY
RECALL NOTICE**

Safety Recall:
NHTSA 19V-906/Transport Canada 2020-006

Safety Advisory:
February 5, 2020

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a non-compliance issue that relates to motor vehicle safety exists in certain 2018 & 2019 Model Year Airstream Interstate Motorhomes. As a result, Airstream is conducting a safety recall.

***Reason for
this recall***

Certain Interstate motorhomes may have occupant and cargo carrying capacity labels with incorrect occupant cargo carrying capacity. Without the proper carrying capacity listed on the label, the owner may overload the vehicle. This could lead to unintentional overloading of the motorhome increasing the risk of a vehicle crash.

***What we
will do***

Airstream has provided the corrected OCCC labels to the affected customers. The corrected labels along with a how-to have been provided with this letter. Please read and follow the instructions to attach the corrected OCCC labels over the top of the existing labels. For any reason you do not feel comfortable completing this task, please contact your nearest Airstream dealership for assistance.

***What we need
you to do***

If you have any questions concerning this recall or if you need any assistance, please contact the **Airstream Customer Service Department** by mail at Airstream, P.O. Box 629, Jackson Center, OH 45334-0629, **or** by phone at *1(877)596-6111, (option 1)*.

If the appropriate repairs have been completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the **Airstream Customer Service Department**.

If after contacting Airstream Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to; Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
Airstream



Rick March
General Manager of Airstream Customer Support Group
cc: National Highway Traffic Safety Administration (NHTSA)

