



419 W. Pike St., Jackson Center, OH 45334

IMPORTANT SAFETY RECALL

Airstream Motor Homes

NHTSA 19V-906/Transport Canada 2020-006

Date: 2/5/2020

TO: Airstream Dealer

PROBLEM:

Certain Interstate motorhomes may have occupant and cargo carrying capacity labels with incorrect occupant cargo carrying capacity. Without the proper carrying capacity listed on the label, the owner may overload the vehicle. This could lead to unintentional overloading of the motorhome, and cause poor handling, or tire failure. As well, if this notification is not heeded, a vehicle crash may occur.

RANGE OF VEHICLES INVOLVED:

2018-2019 Interstate Touring Coaches built between 1/1/2018 and 3/19/2019.

Serial number range: **305941 to 307153**

Note: Because our VINs do not run in a contiguous series, there will be Touring Coaches within the VIN range that are not affected by this recall.

Flat Rates:

The time allowed for this repair is **0.25 hrs.** per motorhome to correct the occupant and cargo carrying capacity labels. Please use operation code **TCSBR8378100** when submitting a claim for warranty reimbursement.

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. The time allowed for repair is .25 hrs.

SERVICE ACTION:

Replace incorrect labels with corrected OCCC information labels.

Please contact the **Airstream Customer Service Department at 877-596-6111 (option 1)** with any questions you may have regarding this recall.



Notice:

Per CFR § 577.13(b) - Notification to dealers and distributors. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

encl. – Owners Letter, Repair Procedure



Rick March

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 19V-906
Transport Canada 2020-006