



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 30, 2019

Mr. Steve Thorne  
National Warranty Manager  
Airstream, Inc.  
419 W Pike St.  
Jackson Center, OH 45365

NEF-150KL  
19V-906

**Subject:** Incorrect OCCC Label/FMVSS 120

Dear Mr. Thorne:

This letter serves to acknowledge Airstream, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

AIRSTREAM/INTERSTATE/2018-2019

**Mfr's Report Date:** December 18, 2019

**NHTSA Campaign Number:** 19V-906

**Components:**

EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 89

**Problem Description:**

Airstream, Inc. (Airstream) is recalling certain 2018-2019 Interstate motorhomes. The Occupant and Cargo Carrying Capacity (OCCC) Label may indicate the incorrect occupant cargo carrying capacity, which can allow the vehicle to be overloaded. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 120, "Wheels and Rims - Other Than Passenger Cars."

**Consequence:**

An incorrect label may lead to unintentionally overloading the vehicle, increasing the risk of a crash.

**Remedy:**

Airstream will notify owners, and dealers will provide new OCCC labels with the correct occupant and cargo carry capacity, free of charge. The recall is expected to begin February 13, 2020. Owners may contact Airstream customer service at 1-877-596-6505 or 1-937-596-6111 extension 7401 or 7411.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- A statement that the defect or noncompliance can cause a vehicle crash without prior warning; or a description of whatever prior warning may occur, and a statement that if this warning is not heeded, a vehicle crash can occur (49 CFR 577.5 (f)(1)).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

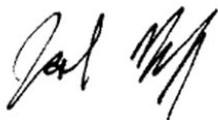
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement