



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 30, 2019

Mr. Tim Lafon
Vice President Regulatory Affairs
Prevost Cars, Inc.
7900 National Service Rd
Greensboro, NC 27357

NEF-150MR
19V-900

Subject: Driveshaft Clamp Bolts Improperly Tightened

Dear Mr. Lafon:

This letter serves to acknowledge Prevost Cars, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PREVOST/H3-45/2020
PREVOST/H3-45 VIP/2020
PREVOST/X3-45/2020

Mfr's Report Date: December 17, 2019

NHTSA Campaign Number: 19V-900

Components:

POWER TRAIN:DRIVELINE:DRIVESHAFT

Potential Number of Units Affected: 39

Problem Description:

Prevost Cars, Inc. (Prevost) is recalling certain 2020 Prevost X3-45 VIP, X3-45 Passenger, H3-45 VIP, and H3-45 Passenger coach buses. The driveshaft clamp bolts may not be properly tightened.

Consequence:

The driveshaft connection may separate resulting in a loss of drive. Additionally, a section of the driveshaft may detach from the vehicle, becoming a road hazard. Either condition increases the risk of a crash.

Remedy:

Prevost has notified owners, and will replace and properly tighten the driveshaft clamp bolts, free of charge. The recall began December 19, 2019. Owners may contact Prevost customer service at 1-866-870-2046. Prevost's number for this recall is SR19-43.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

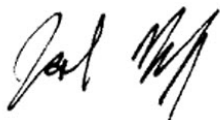
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement