



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 27, 2019

Mr. Todd Lauck  
Quality Manager  
Maintainer Corporation of Iowa, Inc.  
1701 2nd Ave.  
Sheldon, IA 51201

NEF-150MR  
19V-898

**Subject:** Tire Chain Air Line Pressure Protection/FMVSS 121

Dear Mr. Lauck:

This letter serves to acknowledge Maintainer Corporation of Iowa, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MAINTAINER/CUSTOM BODY/2015, 2019

**Mfr's Report Date:** December 18, 2019

**NHTSA Campaign Number:** 19V-898

**Components:**

SERVICE BRAKES, AIR:SUPPLY:RESERVOIR

**Potential Number of Units Affected:** 3

**Problem Description:**

Maintainer Corporation of Iowa, Inc. (Maintainer) is recalling certain 2015-2019 Custom Bodies Heavy Rescue emergency response vehicles equipped with a pneumatically-controlled automatic tire chain system. The air pressure control lines may not be pressure-protected.

**Consequence:**

Without the control line being pressure-protected, in the event the control line is severed, air may suddenly be lost from the service reservoir system, causing the brakes to apply unexpectedly, increasing the risk of a crash.

**Remedy:**

Maintainer has notified owners, and Spartan dealers will inspect the routing of the control lines, rerouting them into the auxiliary air reservoir as necessary, free of charge. The recall began December 23, 2019. Owners may contact Maintainer customer service at 1-800-831-8588 or Spartan customer service at 1-800-543-5008.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement