

# SAFETY RECALL

Mack Trucks  
Greensboro, NC USA



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01/20	<b>SC0420</b>	1 (2)

## Steering Drag Link Castle Nut AN, GR and PI

### SAFETY RECALL INFORMATION:

**(January 2020)**

Mack Trucks has determined a defect that relates to motor vehicle safety may exist in certain Anthem, Granite or Pinnacle models manufactured between 09/16/2019 and 10/11/2019. The drag link castle nuts may not have been torqued correctly and/or split pin missing; if this condition is untreated, a complete loss of steering may be possible. The mounting hardware should be replaced with new mounting hardware each time the drag link rod is replaced. Follow the repair procedure outlined in this Safety Recall.

Mack Trucks has received no reports of personal injury or a vehicle crash as a result of this condition. Therefore, Mack Trucks considers this as a proactive measure to protect the public and Mack Trucks' customers from the potential risk associated with this defect.

### VEHICLES AFFECTED:

Certain 2020 Anthem, Granite and Pinnacle model vehicles manufactured from September 16, 2019 through October 11, 2019.

### VEHICLE IDENTIFICATION NUMBERS (VIN):

The total number of vehicles affected is 87 (80 U.S., 6 Canada, and 1 Mexico).

**Required Parts:**

Part List	Description	Quantity
907861	Split pin (4X32)	2
60112752	Castle nut (M20 finepitch)	2

**Repair Procedure:**

1. Replace drag link castle nut and torque tighten to 200 Nm (148 ft-lbs).
2. Install new split pins and mark nuts with tamper-proof paint.

**REIMBURSEMENT:**

<b>This repair is covered by an authorized Safety Recall campaign. Reimbursement is obtained through the normal claim handling process.</b>	
<b>Claim Type</b> (used only when uploading from the Dealer Business System)	R
<b>Recall Status</b>	
<b>Vehicle repaired per instructions</b>	Modified per instructions
<b>Labor Codes</b>	
<b>Campaign, General</b>	1720-16-09-01 0.3 hrs
<b>Causal Part</b>	60112752
<b>Authorization Number</b>	C6613

**Note:** Dealers are to perform Safety Recall Campaigns on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a safety recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.