



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 26, 2019

Mr. Tim Lafon
Vice President Regulatory Affairs
Mack Trucks, Inc.
7900 National Service Rd
Greensboro, NC 27357

NEF-150MR
19V-896

Subject: Possible Drag Link Separation

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/ANTHEM (AN)/2020
MACK/GRANITE (GR)/2020
MACK/PINNACLE (CHU)/2020

Mfr's Report Date: December 16, 2019

NHTSA Campaign Number: 19V-896

Components:

STEERING:LINKAGES:LINK:DRAG:CONNECTION

Potential Number of Units Affected: 80

Problem Description:

Mack Trucks, Inc. (Mack) is recalling certain 2020 Anthem (AN), Granite (GR), and Pinnacle (PI) vehicles. The castle nuts and cotter pins used to connect the steering drag link to the pitman arm and steering arm may have not been correctly installed, potentially causing separation of the drag link.

Consequence:

If the drag link separates, loss of steering control may occur, increasing the risk of a crash.

Remedy:

Mack will notify owners, and dealers will inspect the drag link attachment points, repairing them, as necessary, free of charge. The recall is expected to begin February 6, 2020. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0420.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Mack's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

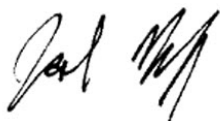
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement