



**FORETRAVEL**  
MOTOR COACH

## **IMPORTANT SAFETY RECALL NOTICE**

**19V893**

This notice applies to the vehicle identification number below

4VZ1U1 [REDACTED]

Dear Foretravel Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety act.

Foretravel Inc. has decided that a defect which relates to motor vehicle safety exist in certain Realm and IH45 motor home chassis built between December 7, 2018 and March 5, 2019 by Spartan Motors.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

### **What is the defect?**

Foretravel has been notified by Spartan Motors that vehicles affected by this recall may be equipped with brake relay valves in which an orifice within the valve may be restricted inhibiting air flow. The restriction of air flow can cause the affected vehicles to fail to comply with the service brake application timing requirements S5.3.3.1 (a) With an initial service reservoir system air pressure of 100 psi, the air pressure in each brake chamber shall, when measured from the first movement of the service brake control, reach 60 psi in not more than 0.45 second in the case of trucks and buses. Depending on the amount of restriction, an increase in the application of the service brakes may result in an increase in stopping distance which may result in a crash.

### **Corrective Action**

Foretravel will issue owner and dealer notifications to have the valve inspected and if needed, replaced at no charge to you, the vehicle owner. All vehicles affected by this recall are within their warranty period and any identified non-conforming parts would be replaced through warranty.

### **What Should You Do**

Please contact Foretravel Inc. at 1-800-955-6226 opt 3 to locate a qualified service center near you. Steps will be taken to ensure the recall is performed at the nearest service center.



## **Reimbursement**

The labor time necessary to perform this service correction is approximately 2 hours for removal and replacement. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Foretravel Inc., at 1-800-955-6226 opt. 3.

## **Reply Card**

The enclosed owner reply card identifies your vehicle. Presentation of this card to the service center will assist in making the necessary correction in the shortest possible time. If you have sold or traded the vehicle, please let us know by completing the postage paid reply card and returning it to us.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Foretravel Inc. at 1-800-955-6226 opt. 3. If you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://v.rww.safecar.gov> if you feel the manufacture has failed or is unable to remedy the defect without charge.

Foretravel apologizes for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

Ronnie Blackmon  
Director of Warranty and Customer Service

