

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 23, 2019

Ms. Jennifer Shute Sr Mgr Safety Recall Execution Chrysler (FCA US LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326 NEF-150SS 19V-887

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Incorrect TPMS Installed/FMVSS 138

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

RAM/1500/2019

Mfr's Report Date: December 12, 2019

NHTSA Campaign Number: 19V-887

Components:

TIRES:PRESSURE MONITORING AND REGULATING SYSTEMS

Potential Number of Units Affected: 34

Problem Description:

Chrysler (FCA US LLC) is recalling certain 2019 Ram 1500 trucks. An incorrect Tire Pressure Monitoring System (TPMS) sensor could have been installed during production causing the sensor to not display the low tire pressure warning indicator. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 138, "Tire Pressure Monitoring Systems."

Consequence:

Without a warning indicator, the driver will be unaware if low tire pressure occurs, increasing the risk of a crash.

Remedy:

Chrysler will notify owners, and dealers will replace the TPMS sensor, free of charge. The recall is expected to begin January 31, 2020. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is VE1.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Chrysler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

