



LEISURE
TRAVEL VANS



Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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LEISUREVANS.COM
TRIPLEERV.COM

IMPORTANT SAFETY RECALL

December 16, 2019

«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

“This notice applies to your vehicle, VIN #«VIN»
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#9572-1

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2020 Unity (U24RL) motorhomes manufactured between February 4, 2019 & October 31, 2019 fail to conform to Federal Motor Vehicle Safety Standard

Description of Noncompliance:

The copper propane tubing for the water heater is routed too close to the tire tread in the wheelwell area. In the situation where the vehicle hits a severe hole or bump, the tire may come in contact with the copper propane tubing. This resulting in the tubing to puncture and release propane, a spark could ignite the propane causing a fire, which could cause bodily injury.

To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Please follow the included information to add a metal shield to protect the copper propane tubing in the wheelwell area. The recall will be performed at no charge to you. The time needed to complete this repair is approximately 20 minutes. If you choose to have this Recall performed by a service center other than your dealer prior authorization is required.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail bkwall@tripleerv.com in the subject line “Recall CA#9572-1”.

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures