

U.S. Department of Transportation

# National Highway Traffic Safety Administration

December 23, 2019

Mr. Stephen Berg Indian Motorcycle Company 7290 E. Viking Blvd Wyoming, MN 55092 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK 19V-882

Subject: 10A Circuit Breaker Can Trip Causing Stall

Dear Mr. Berg:

This letter serves to acknowledge Indian Motorcycle Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

INDIAN/CHIEF DARK HORSE/2019 INDIAN/CHIEFTAIN/2019 INDIAN/CHIEFTAIN DARK HORSE/2019 INDIAN/FTR1200/2019 INDIAN/ROADMASTER/2019 INDIAN/SPRINGFIELD/2019 INDIAN/SPRINGFIELD DARK HORSE/2019 INDIAN/VINTAGE/2019

Mfr's Report Date: December 11, 2019

NHTSA Campaign Number: 19V-882

### **Components:**

ELECTRICAL SYSTEM:FUSES AND CIRCUIT BREAKERS

Potential Number of Units Affected: 5.474

## **Problem Description:**

Indian Motorcycle Company (Indian) is recalling certain 2019 Chieftain, Vintage, Roadmaster, Dark Horse, Springfield, and FTR1200 motorcycles. A 10A circuit breaker may be defective, tripping unexpectedly and causing a sudden loss of power and an engine stall.

### **Consequence:**

An engine stall increases the risk of a crash.

### Remedy:

Indian will notify owners and provide a new 10A circuit breaker and installation instructions. Owners may choose to have the part installed at a dealership, free of charge. The recall is expected to begin January 2, 2020. Owners may contact Indian customer service at 1-877-204-3697. Indian's number for this recall is I-19-05.



#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).
- A statement that the defect or noncompliance can cause a vehicle crash without prior warning; or a description of whatever prior warning may occur, and a statement that if this warning is not heeded, a vehicle crash can occur (49 CFR 577.5 (f)(1)).
- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

