

AKC1 Stop Delivery / Recall Campaign – Re-programming control unit for the front center console and updating software for various control

Version 1

English (US)



› Overview

› As a Reminder:



DEALERS ARE PROHIBITED BY FEDERAL LAW FROM SELLING CERTAIN VEHICLES WITH AN OPEN RECALL PRIOR TO REMEDYING THEM. DEALERS WHO KNOWINGLY SELL AFFECTED VEHICLES BEFORE REMEDY FACE POTENTIAL FEDERAL PENALTIES OF OVER \$22,000.00 PER VEHICLE SOLD AND MAY ALSO FACE STATE LAW PENALTIES. Dealers may also face potential litigation if an un-remedied vehicle is involved in a subsequent accident that causes an injury to vehicle occupants.

› Porsche Mobility

› Required software

- › [Warranty processing](#)
- › [Scope 1:](#)
- › [Further information](#)

AKC1 Stop Delivery/Recall campaign – Reprogramming operator control unit in front center console and updating software for various control units

Overview

Due to a software error, if a specific sequence is followed, the hazard warning lamps may not activate when hazard warning lamp switch is activated.

If the hazard warning cannot be activated, this may increase a risk of a crash in a hazard situation.

The control unit in the subject vehicles will be reprogrammed to eliminate this issue.

Within the market area for which you are responsible, please arrange for this measure to be carried out on the affected vehicles immediately.

Model type	911 Carrera (992)
Model year	2020
Number	1,928

As a Reminder:

DEALERS ARE **PROHIBITED BY FEDERAL LAW** FROM SELLING CERTAIN VEHICLES WITH AN OPEN RECALL PRIOR TO REMEDYING THEM. DEALERS WHO KNOWINGLY SELL AFFECTED VEHICLES BEFORE REMEDY **FACE POTENTIAL FEDERAL PENALTIES OF OVER \$22,000.00 PER VEHICLE SOLD AND MAY ALSO FACE STATE LAW PENALTIES**. Dealers may also face **potential litigation** if an un-remedied vehicle is involved in a subsequent accident that causes an injury to vehicle occupants.

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Required software

PIWIS Tester 3 test software version **39.050.012** (or higher)

If other programming campaigns that affect the same control unit and involve the identical procedure are open for a vehicle in addition to this campaign, the affected control unit must only be programmed once using the current PIWIS Tester test software.

Please proceed as follows for the campaigns that have not been carried out:

- Mark the campaign as 'cannot be carried out' with the reason "Modification of the affected component" in PQIS. The "Warranty relevance" flag must be activated in order to be able to set a warranty claim and close the campaign.
- A warranty claim must be submitted for the campaign in which 0 TU is entered as the specified working time and no material items are specified.

1. With the new **PIWIS Tester Release 39.050.012** the bugs within re-programming of the following control units with the programming code "V9Q8Z" will be fixed:

- **Instrument cluster** (51100: Rule file of the control unit Instrument cluster cannot be determined)
- **Control unit for chassis control (PASM)** (51100. Rule file of the control unit Chassis control, steel springs without PDCC cannot be determined)

Therefore please make sure to have the **PIWIS Tester updated to 39.050.012** before performing AKC1.

2. Please also note that the Battery sensor will only be programmed if a Lithium starter battery (I-no. J2A) is installed.

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1:

Damage code	AKC1 99 000
Repair code	1
Working time	83 TU

Further information

Work instruction	TI No. 159/19, Group 9, Service, AKC1
Vehicle list and allocation	See Attached
Technical Information*	PCSS / See Attached

* Please find attached the Technical Information as a PDF file. Please bear in mind that this is provided for your information only. The version published in PCSS is the definitive version.

[AKC1_Recall VIN List_12202019.xlsx](#)

45.7 KB

(0 views)

[AKC1 Stop Delivery Remedial Measure.pdf](#)

303.0 KB

(0 views)

Created by [Ryan Cooney](#) on Dec 20, 2019 5:19 PM. Last modified by [Ryan Cooney](#) on Dec 20, 2019 10:24 PM.

Categories: Recalls, 911 Carrera, Stop Sale

Tags : [recall_campaign](#), [992](#), [year_k](#), [akc1](#)

8 Views

Content and Topics

Personal

Manage

Create

Your Groups >

View Profile >

Admin Console >

Discussion >

Your Content >

Edit Profile >

PPN Administration >

Files >

Your Places >

Preferences >

Document >

Add-Ons >

Change Password >

Collaboration >

Document

Blog Post >

Poll >

Message >

Event >

Photo Album >

Idea >

Space >

© 2019 Dr. Ing. h.c. F. Porsche AG. [Legal notice.](#) [Copyright.](#) [Terms of use.](#) [Privacy Policy.](#) [Cookie Policy.](#) **011**