



Toyota Motor North America, Inc.

Vehicle Safety & Compliance
Liaison Office
Mail Stop: W4-2D
6565 Headquarters Drive
Plano, TX 75024

December 11, 2019

NONCOMPLIANCE INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Corporation, ["TMC"]
1, Toyota-cho, Toyota-city,
Aichi, 471-8571, Japan

Affiliated U.S. Sales Company

Toyota Motor North America, Inc. ["TMNA"]
6565 Headquarters Drive, Plano, TX 75024

Manufacturer of the Combination Meter Circuit Board

Yazaki Corporation
1-4-28 Mita, Minato-ku,
Tokyo, 108-8333, Japan

2. Identification of Involved Vehicles:

Based on production records, we have determined the involved vehicle population to be the vehicles listed in the table below.

Make/Car Line	Model Year	Manufacturer	Production Period
Toyota / Prius	2019	TMC	July 9, 2019 through July 31, 2019

Applicability	Part Number	Part Name	Component Description
Toyota / Prius	83861-47U70 83861-47V60	Plate, Combination Meter Circuit, No.1	Combination Meter Circuit Board

- Note: (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.
- (2) Only vehicles in the above production range which had a combination meter circuit board that was inappropriately manufactured during the specific manufacturing process could be affected.

3. Total Number of Vehicles Involved:

Total : 3,751

4. Percentage of Vehicles Estimated to Actually Contain the Noncompliance:

Unknown. Toyota is unable to provide an estimate of the percentage of the vehicles to actually contain the noncompliance. Whether the noncompliance is present on each potentially affected vehicle depends on the variation of each individual part.

5. Description of Noncompliance:

The subject vehicles are equipped with a combination meter containing a main display which indicates vehicle speed and fuel level with their identification symbols. There is a possibility that a short between metal wiring could occur due to a cracked insulation layer of the flash ROM chip where main display image data, including the vehicle speed and fuel level, is stored. If this were to occur, the indicators of speed and fuel level with their identification symbols might disappear from the main display while driving the vehicle due to abnormal data output from the flash ROM chip. This condition may cause the subject vehicles to not meet the requirements of FMVSS No. 101, paragraph S5.3.1(b), which could increase the risk of safety hazards caused by the diversion of the driver's attention from the driving task.

6. Test Results and Other Information:

In September 2019, Toyota identified a vehicle during processing at a Toyota port facility with the main display on the combination meter inoperative. Toyota began an investigation of this phenomenon. Parts were recovered and investigated from vehicles that exhibited the condition; supplier processes were also reviewed. As the results of these investigations indicated this phenomenon could occur prior to first sale, on December 5, 2019, Toyota decided that the subject vehicles may not meet the requirement of FMVSS No. 101, paragraph S5.3.1(b).

7. Description of Corrective Repair Action:

All known owners of the subject vehicles will be notified by first class mail to return their vehicles to a Toyota dealer. For all involved vehicles, the dealer will check the production lot number on the flash ROM installed to the vehicles, and, if found to be potentially affected, will replace the combination meter circuit board including the flash ROM with a new one at no cost.

Reimbursement Plan for pre-notification remedies

As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty (“Warranty”), all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota’s Warranty.

8. Recall Schedule:

Notifications to owners of the affected vehicles will occur by early February, 2020. A copy of the draft owner notification letter(s) will be submitted as soon as available.

9. Distributor/Dealer Notification Schedule:

Notification to distributors/dealers were sent on December 10, 2019. Copies of the dealer communications will be submitted as they are issued.

10. Manufacturer’s Campaign Number:

Toyota’s Campaign Number: [Interim / Remedy] 19TA21 / 19TB21