

Part 573 Safety Recall Report

19V-875

Manufacturer Name : Porsche Cars North America, Inc.**Submission Date :** DEC 11, 2019**NHTSA Recall No. :** 19V-875**Manufacturer Recall No. :** AKC0**Manufacturer Information :**

Manufacturer Name : Porsche Cars North America, Inc.

Address : One Porsche Drive

Atlanta GA 30354

Company phone : 1-800-767-7243

Population :

Number of potentially involved : 15,501

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2014-2014 Porsche Cayman

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined based on review of Child Restraint System CRS installation instructions in Owner's Manuals for certain specific high performance versions of 911 vehicles and additionally the Cayman, that are not equipped with the rear designated seating positions present in all other 911 variants. Vehicles outside of the recall population include adequate Restraint System installation instructions in the owner's manuals.

Production Dates : NOV 16, 2012 - MAY 23, 2014

VIN Range 1 : Begin : WPOCA2A87EK170006 End : WPOAA2A85EK174806 Not sequential

Vehicle 2 : 2014-2014 Porsche Cayman S

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined based on review of Child Restraint System CRS installation instructions in Owner's Manuals for certain specific high performance versions of 911 vehicles and additionally the Cayman, that are not equipped with the rear designated seating positions present in all other 911 variants. Vehicles outside of the recall population include adequate Restraint System installation instructions in the owner's manuals.

Production Dates : FEB 08, 2013 - MAY 23, 2014

VIN Range 1 : Begin : WPOAB2A84EK190024 End : WPOAB2A82EK193889 Not sequential

Vehicle 3 : 2014-2014 Porsche 911 GT3

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined based on review of Child Restraint System CRS installation instructions in Owner's Manuals for certain specific high performance versions of 911 vehicles and additionally the Cayman, that are not equipped with the rear designated seating positions present in all other 911 variants. Vehicles outside of the recall population include adequate Restraint System installation instructions in the owner's manuals.

Production Dates : OCT 19, 2013 - SEP 24, 2014

VIN Range 1 : Begin : WPOAC2A9XES183066 **End :** WPOAC2A96ES183677 Not sequential

Vehicle 4 : 2015-2015 Porsche 911 GT3

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined based on review of Child Restraint System CRS installation instructions in Owner's Manuals for certain specific high performance versions of 911 vehicles and additionally the Cayman, that are not equipped with the rear designated seating positions present in all other 911 variants. Vehicles outside of the recall population include adequate Restraint System installation instructions in the owner's manuals.

Production Dates : AUG 26, 2014 - JUN 16, 2015

VIN Range 1 : Begin : WPOAC2A96FS183101 **End :** WPOAC2A97FS189263 Not sequential

Vehicle 5 : 2016-2016 Porsche 911 GT3

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined based on review of Child Restraint System CRS installation instructions in Owner's Manuals for certain specific high performance versions of 911 vehicles and additionally the Cayman, that are not equipped with the rear designated seating positions present in all other 911 variants. Vehicles outside of the recall population include adequate Restraint System installation instructions in the owner's manuals.

Production Dates : MAY 29, 2015 - JAN 11, 2016

VIN Range 1 : Begin : WPOAC2A93GS184062 **End :** WPOAC2A91GS184271 Not sequential

Vehicle 6 : 2016-2016 Porsche 911 GT3 RS

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined based on review of Child Restraint System CRS installation instructions in Owner's Manuals for certain specific high performance versions of 911 vehicles and additionally the Cayman, that are not equipped with the rear designated seating positions present in all other 911 variants. Vehicles outside of the recall population include adequate Restraint System installation instructions in

the owner's manuals.

Production Dates : MAY 27, 2015 - DEC 23, 2016

VIN Range 1 : Begin : WPOAF2A91GS187064 End : WPOAF2A92GS193911 Not sequential

Vehicle 7 : 2018-2018 Porsche 911 GT3

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined based on review of Child Restraint System CRS installation instructions in Owner's Manuals for certain specific high performance versions of 911 vehicles and additionally the Cayman, that are not equipped with the rear designated seating positions present in all other 911 variants. Vehicles outside of the recall population include adequate Restraint System installation instructions in the owner's manuals.

Production Dates : AUG 30, 2017 - DEC 21, 2018

VIN Range 1 : Begin : WPOAC2A94JS174065 End : WPOAC2A97JS177204 Not sequential

Vehicle 8 : 2016-2016 Porsche 911 R

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined based on review of Child Restraint System CRS installation instructions in Owner's Manuals for certain specific high performance versions of 911 vehicles and additionally the Cayman, that are not equipped with the rear designated seating positions present in all other 911 variants. Vehicles outside of the recall population include adequate Restraint System installation instructions in the owner's manuals.

Production Dates : JUN 28, 2016 - DEC 23, 2016

VIN Range 1 : Begin : WPOAF2A94GS195062 End : WPOAF2A92GS195383 Not sequential

Vehicle 9 : 2018-2018 Porsche 911 GT2 RS

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined based on review of Child Restraint System CRS installation instructions in Owner's Manuals for certain specific high performance versions of 911 vehicles and additionally the Cayman, that are not equipped with the rear designated seating positions present in all other 911 variants. Vehicles outside of the recall population include adequate Restraint System installation instructions in the owner's manuals.

Production Dates : FEB 09, 2018 - DEC 21, 2018

VIN Range 1 : Begin : WPOAE2A91JS185065 End : WPOAE2A95JS186171 Not sequential

Vehicle 10 : 2019-2019 Porsche 911 GT3 RS

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined based on review of Child Restraint System CRS installation instructions in Owner's Manuals for certain specific high performance versions of 911 vehicles and additionally the Cayman, that are not equipped with the rear designated seating positions present in all other 911 variants. Vehicles outside of the recall population include adequate Restraint System installation instructions in the owner's manuals.

Production Dates : JUL 05, 2018 - OCT 30, 2019

VIN Range 1 : Begin : WPOAF2A96KS164064 End : WPOAF2A97KS165952 Not sequential

Vehicle 11 : 2019-2019 Porsche 911 GT3

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined based on review of Child Restraint System CRS installation instructions in Owner's Manuals for certain specific high performance versions of 911 vehicles and additionally the Cayman, that are not equipped with the rear designated seating positions present in all other 911 variants. Vehicles outside of the recall population include adequate Restraint System installation instructions in the owner's manuals.

Production Dates : NOV 30, 2018 - APR 29, 2019

VIN Range 1 : Begin : WPOAC2A93KS149062 End : WPOAC2A98KS149493 Not sequential

Vehicle 12 : 2019-2019 Porsche 911 GT2 RS

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined based on review of Child Restraint System CRS installation instructions in Owner's Manuals for certain specific high performance versions of 911 vehicles and additionally the Cayman, that are not equipped with the rear designated seating positions present in all other 911 variants. Vehicles outside of the recall population include adequate Restraint System installation instructions in the owner's manuals.

Production Dates : DEC 04, 2018 - SEP 25, 2019

VIN Range 1 : Begin : WPOAE2A98KS155062 End : WPOAE2A94KS155334 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The written instruction for CRS installation provided in the Owner's Manual for the subject vehicles may not provide enough specificity to meet the requirements S12(c) of FMVSS No. 225, which requires step-by-step procedure, including diagrams, for properly attaching a child restraint system's tether strap to the tether anchorages.

FMVSS 1 : 225 - Child restraint anchorage systems

FMVSS 2 : NR

Description of the Safety Risk : If the instructions do not provide enough specificity for use of a CRS tether strap, a CRS that utilizes a tether strap may not be installed properly in vehicles with no rear designated seating positions. While Porsche is not aware of any reports of improper CRS installation in the subject vehicles, and has not received any customer complaints on this matter, improper CRS installation could increase the risk of an injury to a child in a CRS in a crash.

Description of the Cause : Potentially insufficient CRS tether strap installation instructions.

Identification of Any Warning that can Occur : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In reviewing Owner's Manual instructions for certain specific high performance versions of 911 vehicles that are not equipped with the rear designated seating positions that are present in all other 911 variants, Porsche began to study whether instructions contained sufficient specificity to meet the requirements of S12(c) of FMVSS No. 225.

While the question of whether current instructions are sufficient is subjective, upon review and out of abundance of caution, Porsche decided to implement Owner's Manual improvements in the affected vehicles, and on December 4, 2019, decided to conduct a recall to provide owners of affected vehicles with a special Owner's Manual supplement.

Description of Remedy :

Description of Remedy Program : Porsche will mail all affected vehicle owners an Owner's Manual supplement with enhanced CRS installation instructions.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : Vehicles within Porsche's control as well as dealer inventory will be supplied with the supplement until revised manuals are introduced into the vehicle supply chain.

Recall Schedule :

Description of Recall Schedule : Porsche expects to notify owners within 60 days.

Planned Dealer Notification Date : FEB 09, 2020 - FEB 09, 2020

Planned Owner Notification Date : FEB 09, 2020 - FEB 09, 2020

* NR - Not Reported