



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 19, 2019

Mr. Walter Lewis  
Regulatory Affairs, Sr. Manager  
Porsche Cars North America, Inc.  
One Porsche Drive  
Atlanta, GA 30354

NEF-150CL  
19V-875

**Subject:** Improper CRS Instructions in Owner's Manual

Dear Mr. Lewis:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PORSCHE/911 GT2 RS/2018-2019  
PORSCHE/911 GT3/2014-2016, 2018-2019  
PORSCHE/911 GT3 RS/2016,2019  
PORSCHE/911 R/2016  
PORSCHE/CAYMAN S/2014

**Mfr's Report Date:** December 11, 2019

**NHTSA Campaign Number:** 19V-875

**Components:**

CHILD SEAT  
EQUIPMENT:OTHER:OWNERS/SERVICE/OTHER MANUAL

**Potential Number of Units Affected:** 15,501

**Problem Description:**

Porsche Cars North America, Inc. (Porsche) is recalling certain 2014 Cayman and Cayman S, 2014-2016 911 GT3, 2016 911 GT3 RS and 911 R, 2018 911 GT3 and 911 GT2 RS and 2019 911 GT3 RS, 911 GT3, and 911 GT2 RS vehicles. The Child Restraint System (CRS) instructions within the Owner's Manual may not provide enough specificity for proper installation. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 225, "Child Restraint Anchorage Systems."

**Consequence:**

Improper CRS installation increases the risk of an injury to the occupant in the event of a crash.

**Remedy:**

Porsche will notify owners, and dealers will provide a an Owner's Manual supplement with proper CRS installation instructions, free of charge. The recall is expected to begin February 9, 2020. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AKC0.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Choon Lee who may be reached by phone at (202)366-0388, or by email at [choon.lee@dot.gov](mailto:choon.lee@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement