



Roof Ladder May Interfere with Egress Window

Bulletin Type:	Safety Recall	Publication Date:	December 2019
Bulletin #:	19V-873 US 2019-615 Canada	Make:	Jayco
Job Code:	9901503	Model:	White Hawk 24MBH
Flat Rate:	RC024 Inspection ONLY .2 Hr. RC025 Inspect, fiberglass Repair, relocate ladder 6 Hr. RC026 Transport time to/from body shop – when Dealer is NOT performing the fiberglass repair 1 Hr.	Model Year:	2019-2020

Incident:	Emergency exit window may not open fully due to placement of ladder.
Affected Units:	2019 White Hawk 24MBH K1440256-0281 2020 White Hawk 24MBH L1440051-0080
Misc. Tools & Supplies:	Screw gun with long #2 square drive bit Putty stick Tape Measure Ladder Caulk gun 1 tube of 502 LSD self-leveling sealant

INSPECTION



FIG 1:

- Inspect the ladder position in relation to the egress window.

FIG 2:

- **CAREFULLY** Open the egress window to determine if it clears the ladder.
- If the window opens FULLY, without any interference with the roof ladder, no further action is necessary.
- If the window does not open FULLY due to the ladder placement, continue with the repair outlined below.

REPAIR INSTRUCTIONS



FIG 3:

- Remove all the screws from the 6 ladder mounting plates on the rear of trailer.
- Remove the self-leveling sealant from the 2 roof mounting plates with putty stick.
- Remove the screws from the two roof mounting plates.
- Remove the ladder.
- Cover the holes left by the removal of the roof mounting plates, to prevent water intrusion until fiberglass repair is completed.

Complete Fiberglass repair of the original screw holes for the rear mounting plates.

Upon completion of Fiberglass repair, continue with the repair instructions.

- Remove cover placed on the original roof mounting holes to prevent water intrusion
- Hang ladder from roof

DO NOT USE THE ORIGINAL HOLES ON THE ROOF TO REINSTALL THE LADDER.

The original holes do not align with the new ladder location.

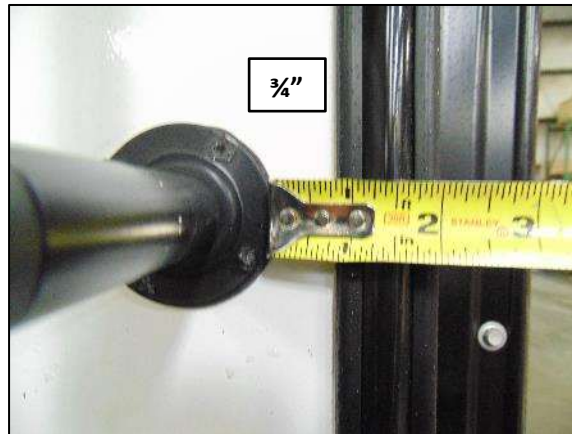


FIG 5

FIG 5:

- Position the 3 outside mounting plates $\frac{3}{4}$ " from the rear cap vertical trim.
- Before securing the 3 outside plates, make sure the egress window will open **fully** with the ladder in the new position.
- Secure the 3 outside mounting plates.
- Secure the 3 inside mounting plates.

The mounting plates have foam backing, so no putty tape is necessary

- Secure the top ladder mounting plates in the new position.



FIG 6:

- Reapply self-leveling sealant over the roof plates, completely covering the screws, and the original holes.



FIG 6:

- Shows ladder installation with proper clearance to open the egress window.

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903 South Main Street • P.O. Box 460 • Middlebury, IN 46540