

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 18, 2019

Mr. Andy Jones Daimler Trucks North America LLC 4747 N. Channel Ave. Portland, OR 97217 NEF-150MR

19V-869

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Fan Hub Bolts Improperly Torqued

Dear Mr. Jones:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOMAS BUILT BUSES/SAF-T-LINER C2/2020-2021

Mfr's Report Date: December 6, 2019

NHTSA Campaign Number: 19V-869

Components:

ENGINE AND ENGINE COOLING: COOLING SYSTEM: FAN

Potential Number of Units Affected: 145

Problem Description:

Daimler Trucks North America LLC (DTNA) is recalling certain 2020-2021 Thomas Built Saf-T-Liner C2 school buses equipped with Detroit Diesel DD5 engines. The fan hub bolts may have been may have been insufficiently tightened.

Consequence:

The loose bolts can cause the fan to damage surrounding components and/or detach from the engine, disabling the bus and resulting in an evacuation in an uncontrolled traffic situation, thereby increasing the risk of an injury.

Remedy:

DTNA will notify owners, and dealers will inspect and repair the fan hub bolts, as necessary, free of charge. The recall expected to begin February 3, 2020. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-841.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

