



# VOLKSWAGEN DEALER COMMUNICATION

## Advance Notice – Safety Recall 34J6 / Transmission Accumulator Housing

- This notice is for:**
- ✓ Dealer Principal
  - ✓ General Manager
  - ✓ Sales Managers
- ✓ Service Manager
  - ✓ Parts Manager
  - ✓ Service Consultant
- ✓ Warranty Administrator
  - ✓ Technicians

**Date:** December 20, 2019

**Issue:** Due to a manufacturing deviation at a sub-supplier, hairline cracks may develop in the accumulator housing of the transmission (mechatronic unit).

Once a crack has developed over a certain point, it may lead to an internal leak and impact transmission oil pressure, which, in turn, activates a warning light. In some cases the clutch cannot be engaged any longer due to insufficient oil pressure.

Reduced oil pressure leads to an illuminated warning light on the instrument panel. Vehicle drivability is typically maintained in such cases but if the warning light is ignored it can lead to a situation where the clutch cannot be engaged any longer due to insufficient oil pressure.

- Repair:**
- REPAIR NOT YET AVAILABLE
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2013	2015	JETTA HYBRID	2167
CAN	2013	2013	JETTA HYBRID	200

*\*Counts reflect overall recall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.