

Part 573 Safety Recall Report

19V-863

Manufacturer Name : Bentley Motors, Inc.**Submission Date :** DEC 04, 2019**NHTSA Recall No. :** 19V-863**Manufacturer Recall No. :** RE19/27**Manufacturer Information :****Population :**

Manufacturer Name : Bentley Motors, Inc.

Number of potentially involved : 229

Address : 2200 Ferdinand Porsche Drive
Herndon VA 20171

Estimated percentage with defect : 100 %

Company phone : 1-800-777-6923

Vehicle Information :

Vehicle 1 : 2017-2018 Bentley Continental Supersports

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : The Bentley Continental Supersports is a limited edition vehicle and all vehicles are included in the recall. There are 229, 2017MY and 2018MY Bentley Continental Supersports vehicles affected

Production Dates : JUN 08, 2017 - JAN 27, 2018

VIN Range 1 : Begin : SCBFB7ZA7HC063604 End : SCBGB3ZA2JC067871

☐ Not sequential**Description of Defect :**

Description of the Defect : It is possible for the Power Assisted Steering (PAS) cooler hose to become detached from the stub pipe. This is due to the supplier manufacturing the part to an incorrect dimension.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Should the PAS hose detach, the vehicle will lose the hydraulic steering fluid, which could result in the loss of steering control. The hydraulic steering fluid leak increases the risk of a vehicle fire and of an accident to following traffic.

Description of the Cause : The swage diameter of the stub pipe is dimensionally undersize to drawing

Identification of Any Warning None
that can Occur :

Supplier Identification :

Component Manufacturer

Name : Bryken Ltd
Address : Randles Road
Prescot Liverpool FOREIGN STATES L34 9HX
Country : United Kingdom

Chronology :

24th Jan 2019 - First field failure reported. 28th Feb 2019 - Root cause investigation commenced once field parts received.
8th Mar 2019 - Supplier visits Bentley, Crewe. Parts confirmed not ok, samples of correct parts requested for testing. 21st May to 3rd Oct 2019 - Detailed analysis and investigation including pressure testing, tensile force testing and dimensional checks of OK and NOK parts. 17th Oct 2019 - Topic presented to pre-Product Safety Committee. 27th Nov 2019 - Recall decision made by Product Safety Committee

Description of Remedy :

Description of Remedy Program :	Bentley will notify the owners of affected vehicles and instruct them to arrange an appointment with an authorized Bentley dealer The defective part will be replaced by a part that is dimensionally correct. This procedure will be carried out free of charge
How Remedy Component Differs from Recalled Component :	A red campaign completion mark will be added to the forward edge of the intake manifold once the rework has been completed.
Identify How/When Recall Condition was Corrected in Production :	These limited edition vehicles are no longer in Production (the last vehicle was produced in January 2018).

Recall Schedule :

Description of Recall Schedule :	Dealer anticipated 12/12/2019 Customer anticipated 12/19/2019
Planned Dealer Notification Date :	DEC 12, 2019 - DEC 12, 2019
Planned Owner Notification Date :	DEC 19, 2019 - DEC 19, 2019

* NR - Not Reported