

# Part 573 Safety Recall Report

# 19V-861

**Manufacturer Name :** REV Recreation Group

**Submission Date :** DEC 04, 2019

**NHTSA Recall No. :** 19V-861

**Manufacturer Recall No. :** 191126REV



## Manufacturer Information :

Manufacturer Name : REV Recreation Group

Address : 1031 U.S. 224 E

P.O. Box 31 Decatur IN 46733

Company phone : 800 509 3417

## Population :

Number of potentially involved : 170

Estimated percentage with defect : 70 %

## Vehicle Information :

Vehicle 1 : 2020-2020 Fleetwood Pace Arrow LXE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : 2020 Class A diesel, Pace Arrow LXE models 37R, 38F, 38K, and 38N only  
Total qty. MY 2020 Pace Arrow LXE: 31.

Products in the recall population have a wire harness/plumbing bundle installed in an articulating (moveable) slideout raceway; these bundles may have been improperly wrapped and secured within the slideout raceway.

Products not included in the recall population either do not have a moveable slideout raceway or have had the harnesses inspected and repaired with the proper securement method.

Production Dates : MAY 14, 2019 - SEP 24, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2020-2020 Fleetwood Discovery

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : 2020 Class A diesel, Discovery models 38F, 38K, 38N, and 38W only  
Total qty. MY 2020 Discovery: 39.

Products in the recall population have a wire harness/plumbing bundle installed in an articulating (moveable) slideout raceway; these bundles may have been improperly wrapped and secured within the slideout raceway.

Products not included in the recall population either do not have a moveable slideout raceway or have had the harnesses inspected and repaired with the proper

securement method.

Production Dates : APR 10, 2019 - SEP 23, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2020-2020 Fleetwood Discovery LXE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : 2020 Class A diesel, Discovery LXE models 40D, 40G, 40M, 44B, and 44H only  
Total qty. MY 2020 Discovery LXE: 74.

Products in the recall population have a wire harness/plumbing bundle installed in an articulating (moveable) slideout raceway; these bundles may have been improperly wrapped and secured within the slideout raceway.

Products not included in the recall population either do not have a moveable slideout raceway or have had the harnesses inspected and repaired with the proper securement method.

Production Dates : APR 10, 2019 - SEP 30, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2020-2020 Holiday Rambler Navigator

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Class A diesel, Navigator models 37R, 38F, 38K, and 38N only  
Total qty. MY 2020 Navigator: 11.

Products in the recall population have a wire harness/plumbing bundle installed in an articulating (moveable) slideout raceway; these bundles may have been improperly wrapped and secured within the slideout raceway.

Products not included in the recall population either do not have a moveable slideout raceway or have had the harnesses inspected and repaired with the proper securement method.

Production Dates : MAY 21, 2019 - SEP 17, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 5 : 2020-2020 Holiday Rambler Endeavor

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Class A diesel, Endeavor models 38K, 38N, and 38W only

**Descriptive Information :** Total qty. MY 2020 Endeavor: 15.

Products in the recall population have a wire harness/plumbing bundle installed in an articulating (moveable) slideout raceway; these bundles may have been improperly wrapped and secured within the slideout raceway.

Products not included in the recall population either do not have a moveable slideout raceway or have had the harnesses inspected and repaired with the proper securement method.

**Production Dates :** MAY 07, 2019 - SEP 06, 2019

**VIN Range 1 : Begin :**

NR

**End :** NR

☐ Not sequential

## Description of Defect :

**Description of the Defect :** Motorhomes affected by this recall have a wire harness/plumbing bundle installed in an articulating (moveable) slideout raceway; these bundles may have been improperly wrapped and secured within the slideout raceway.

Without the proper securement method, the wire harness/plumbing bundle may become tangled and/or damaged by the metal slideout raceway that extends and retracts with the slide out room.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Should the wire harness/plumbing bundle become damaged, it may cause a fire leading to personal injury or death.

**Description of the Cause :** If the wire harness/plumbing bundle is not properly wrapped or secured, it can separate and become tangled or damaged when the slideout room is extended or retracted.

**Identification of Any Warning that can Occur :** If the wire harness/plumbing bundle were to become damaged, there may be intermittent or complete functional failure of electrical components (e.g., lighting, switches, entertainment components, etc.) within the slideout room.

## Supplier Identification :

### Component Manufacturer

**Name :** NR

**Address :** NR

NR

**Country :** NR

**Chronology :**

10/01/2019: A complaint was filed by a dealership regarding a stock unit with the wire harness/plumbing bundle damaged during slideout operation. REV Recreation Group manufacturing, quality, and engineering personnel were contacted regarding the field report. An investigation was launched to look into this concern and a stop ship order was issued for potential containment.

10/15/2019: REV Recreation Group Engineering's investigation concluded that the damage stemmed from the improper wrapping and securement of the wire/plumbing bundle in the slideout raceway.

10/17/2019: REV Recreation Group quality department launched an initiative to inspect all units on-site to evaluate the scope of the issue.

10/28/2019: Prior to finalizing the scope, historical warranty data was reviewed to evaluate whether any field complaints had been filed with similar failures.

11/25/2019 – 11/26/2019: REV Group and REV Recreation Group executives met to discuss the incident and the results of the investigation.

11/26/2019: Senior Executives of REV Group decided to declare a voluntary safety recall of certain Fleetwood and Holiday Rambler Class A diesel motorhomes manufactured between 04/10/2019 and 09/30/2019.

**Description of Remedy :**

**Description of Remedy Program :** REV Recreation Group will notify owners, and REV RV dealers will inspect, and if necessary, repair, reroute and resecure the wire harness/plumbing bundle. This service will be performed free of charge. REV does not plan to offer reimbursement because all affected vehicles are covered by the new vehicle warranty.

**How Remedy Component Differs from Recalled Component :** Products in the recall population may have wire harness/plumbing bundles that were improperly wrapped and secured within the slideout wire raceway. Products not included in the recall population either do not have a slideout raceway or have had the harnesses inspected and repaired with the proper securement method.

Recalled Component Part Number(s) - Not applicable

**Identify How/When Recall Condition was Corrected in Production :** Upon the discovery that the wire/plumbing bundle was not being properly wrapped and secured, a stop ship was implemented and all affected units located at the manufacturing facility were inspected and repaired.

**Recall Schedule :**

**Description of Recall Schedule :** Dealer notifications will be conducted via email and phone. Owner notifications will be conducted via US mail.

Planned Dealer Notification Date : JAN 29, 2020 - JAN 29, 2020

Planned Owner Notification Date : JAN 31, 2020 - JAN 31, 2020

\* NR - Not Reported