



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 322-8216

IMPORTANT SAFETY RECALL
RECALL 191125REV
NHTSA # 19V860
January 2020
THIS NOTICE APPLIES TO YOUR VEHICLE

VIN:

Model Year HOLIDAY RAMBLER VACATIONER Model
REV RV Serial no:

Dear Valued Holiday Rambler Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group Inc. has decided that a safety defect relating to motor vehicle safety exists in certain model year 2016-2020 Holiday Rambler brand Vacationer Class A gas motorhomes manufactured July 13, 2015 through July 24, 2019.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, the generator exhaust pipe may be routed to exit the motorhome within its departure angle. This could cause the exhaust pipe to become damaged or sheared off if the vehicle is driven on an incline.

If the generator exhaust pipe is damaged or sheared off, it may cause carbon monoxide to intrude inside the vehicle, which could result in illness or death.

WHAT SHOULD YOU DO?

Please make certain your motorhome is immediately inspected and repaired by contacting an **authorized REV Recreation Group Inc. dealer**.

For assistance locating an **authorized REV Recreation Group servicing dealer**, please call REV Recreation Group Owner Relations toll-free at:

(800) 322-8216

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV RV dealers have been supplied with all of the information needed to enable them to inspect, and if necessary, replace the generator exhaust pipe and properly route it.

The repair should take less than one hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motorhome for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the

enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations at (800) 322-8216.

For more information regarding this recall, contact:

REV RECREATION GROUP OWNER RELATIONS - RECALL #191125REV

P.O. Box 1007
Decatur, Indiana 46733
(800) 322-8216

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information.

If you believe that the dealer and REV Recreation Group Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>

REV Recreation Group Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP INC.