U.S. Department of Transportation National Highway Traffic Safety Administration

December 16, 2019

Ms. Ruth Gabaud REV Ambulance Group Orlando, INC. 2737 N. Forsyth Road Winter Park, FL 32792

Subject: Oxygen Tank may be Unsecured

Dear Ms. Gabaud:

This letter serves to acknowledge REV Ambulance Group Orlando, INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: WHEELED COACH/TYPE I/2018-2019

Mfr's Report Date: December 2, 2019

NHTSA Campaign Number: 19V-854

Components: EQUIPMENT

Potential Number of Units Affected: 4

Problem Description:

REV Ambulance Group Orlando, Inc. (REV) is recalling certain 2018-2019 Wheeled Coach Type 1 ambulances equipped with QR-D-S- and QR-TDS bracket assemblies used to secure D-cylinder oxygen tanks. The bracket may loosen, potentially allowing the oxygen tank to be unsecured.

Consequence:

If the bracket loosens, in the event of a crash, the oxygen tank may become airborne, increasing the risk of injury.

Remedy:

REV will notify owners, and Ziamatic Corp dealers will refund the purchase price paid, or provide replacement bracket assemblies, free of charge. The recall is expected to begin December 2019. Owners may contact REV customer service at 1-855-661-9232 or Ziamatic Corp customer service at 1-800-711-3473.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150MR 19V-854

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

