OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 19V-848

Manufacturer Name: Forest River, Inc.
Submission Date: NOV 26, 2019
NHTSA Recall No.: 19V-848
Manufacturer Recall No.: 79-1117



#### **Manufacturer Information:**

## **Population:**

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 5 Estimated percentage with defect: 100 %

Address: 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

#### **Vehicle Information:**

Vehicle 1: 2020-2020 Forest River Inc. XLR Boost XLT18RLE

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: Using manufacturing records, it was determined that all units of this model

XLT18RLE are affected, as this was a new model being produced.

XLR Boost XLT18RLE - 5

Production Dates: NOV 12, 2019 - NOV 21, 2019

VIN Range 1 : Begin : NR End : NR Not sequential

# **Description of Defect:**

Description of the Defect: During manufacturing, an incorrect sized axle, tire and rim combination were

installed on the XLR Boost Model XLT18RLE travel trailers.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: An operator may inadvertently overload the vehicle. This condition may lead

to axle or tire/rim failure, which may lead to a

Description of the Cause: Manufacturing installed the incorrect axle and tire/rim combination onto the

vehicle.

Identification of Any Warning None

that can Occur:

#### **Supplier Identification:**

## **Component Manufacturer**

Name: NR Address: NR

NR

Country: NR

## **Chronology:**

On November 20, 2019 XLR's Manufacturing plant received information from a Forest River Dealer stating that the axle, along with the tire and rim were incorrect.

On November 21, 2019, through November 22, 2019, XLR's manufacturing plant began inspecting like vehicles on site, and contacted dealerships to have inspections performed on their inventory. Upon inspection, it was found that six vehicles had the incorrect axles, tire, and wheel combination

.On November 26, 2019 Forest Rivers Corporate Recall Committee voted this to recall.

#### **Description of Remedy:**

Description of Remedy Program: Forest River will provide correctly rated new axles, and tire/wheel

combinations free of charge, along with labor to install them. A Forest

River Dealership will need to perform this remedy.

What is the Forest River Customer Service Phone Number? (574)

642-0432

How Remedy Component Differs The travel trailers will have correctly rated axles and tire/wheel

from Recalled Component: combination.

Identify How/When Recall Condition This was fixed in production the week November 21, 2019.

was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

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Planned Dealer Notification Date : JAN 06, 2020 - JAN 06, 2020 Planned Owner Notification Date : JAN 06, 2020 - JAN 06, 2020

\* NR - Not Reported