



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 13, 2019

Ms. Terri Tobias
Regulatory Compliance Manager
Entegra Coach
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-150KL
19V-846

Subject: LP Tank May Become Dislodged

Dear Ms. Tobias:

This letter serves to acknowledge Entegra Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGR/QWEST/2018-2020

Mfr's Report Date: November 25, 2019

NHTSA Campaign Number: 19V-846

Components:

EQUIPMENT:RECREATIONAL VEHICLE:LPG TANK ASSEMBLY

Potential Number of Units Affected: 447

Problem Description:

Entegra Coach (Entegra) is recalling certain 2018-2020 Qwest motorhomes. The liquid propane (LP) tank hangers may be the wrong size and have insufficient welding, allowing the LP tank to dislodge.

Consequence:

If the LP tank dislodges while the motorhome is in transit, it can increase the risk of a crash with the ignition of the propane.

Remedy:

Entegra has notified owners, and dealers will install a support bracket on each side of the propane tank, free of charge. The recall began December 9, 2019. Owners may contact Entegra customer service at 1-800-517-9137. Entegra's number for this recall is 9903502.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement