

# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

## INTERIM OWNER NOTIFICATION

A SECONDARY NOTICE WILL FOLLOW  
WHEN THE REMEDY IS AVAILABLE

NHTSA RECALL: 19V844  
CANADA RECALL: 2019-594  
FR ID:64-1114

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

1/9/2020

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This notice is also sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Forest River – Office of Corporate Compliance (“OCC”) has decided that a defect, which relates to the motor vehicle safety, exists in certain 2018-2020 Cascade and Cherokee Travel Trailer Recreational Vehicles. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

### WHAT IS THE DEFECT/NONCOMPLIANCE?

The Gross Vehicle Weight Rating (“GVWR”) of the vehicle exceeds the GVWR of the trailer hitch coupler.

### EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

The coupler may fail, which may increase the risk of property damage or personal injury.

### WHAT IS FOREST RIVER GOING TO DO

The remedy for this recall is still under development. Forest River will notify all owners with a second notice when the remedy becomes available.

### WHAT SHOULD YOU DO?

Do not exceed the stamped weight on the coupler of 5,000 lbs.

**PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.**

CONTACT	PHONE
CUSTOMER SERVICE	(541) 995-3447

### **For US Owners Please Contact:**

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave, S.E.  
Washington, D.C. 20590

Or you may call the toll free Vehicle Safety Hotline  
at 1-888-327-4236 or (TTY: 1-800-424-9153).

Or visit [www.safercar.gov](http://www.safercar.gov) and search;  
Recall ID: 19V844

### **For Canadian Owners Please Contact:**

Head of Recalls  
Motor Vehicle Safety Investigations Laboratory  
Transport Canada  
80 Noël street, Gatineau, Quebec, J8Z 0A1

Telephone (800) 333-0510  
Facsimile (819) 420-4292

Recall ID: 2019-594

Sincerely,  
*Cherie Schmucker*  
Office Manager,  
Office of Corporate Compliance