

# Part 573 Safety Recall Report

# 19V-844

**Manufacturer Name :** Forest River, Inc.**Submission Date :** NOV 25, 2019**NHTSA Recall No. :** 19V-844**Manufacturer Recall No. :** 64-1114**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 328

Address : 55470 CR 1

Estimated percentage with defect : NR

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2018-2020 Forest River Inc. Cascade and Cherokee Travel Trailers

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All vehicles specified in the recall, from the date of inception to current are affected according to production and engineering documents.

Cascade	CST16PFC-OR	2020	5
Cascade	CST18TOC-OR	2018	12
Cascade	CST18TOC-OR	2019	20
Cascade	CST18TOC-OR	2020	8
Cherokee	CKT16PF-OR	2020	35
Cherokee	CKT17RP-OR	2018	27
Cherokee	CKT17RP-OR	2019	42
Cherokee	CKT17RP-OR	2020	19
Cherokee	CKT18TO-OR	2018	24
Cherokee	CKT18TO-OR	2019	87
Cherokee	CKT18TO-OR	2020	49
Grand Total			328

Production Dates : AUG 30, 2017 - OCT 24, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The Gross Vehicle Weight Rating ("GVWR") of the vehicle exceeds the GVWR of the trailer hitch coupler.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The coupler may fail, which may increase the risk of property damage or personal injury.

Description of the Cause : Models were transferred out to the Oregon manufacturing plant from Indiana. All prints were copied for production, however the derating of the GVWR was not communicated to the Oregon manufacturing plant by the Indiana plant and engineering.

Identification of Any Warning that can Occur : None

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On 10/28/2019 a Vehicle Owner Questionnaire (VOQ) # 11270775 was filed with NHTSA by a consumer. On November 12, 2019, Forest River's Office of Corporate Compliance ("OCC") was contacted by NHTSA to discuss the VOQ with NHTSA Office of Defect Investigations. An investigation was launched the same day with OCC working with the partner supplier to begin testing on the coupler. OCC reviewed all warranty claims and complaints and found there has not been any claims or complaints concerning the subject coupler.

On November 18, 2019, OCC contacted NHTSA's Office of Defect Investigations to advise the Forest River Corporate Committee would meet to discuss and conduct a vote on the coupler.

During an emergency Corporate Committee meeting on November 19, 2019, the Corporate Committee voted to recall the vehicles.

On 11/25/2019 - During review of the affected vehicle population it was determined a clerical error was made during the count of US Vehicles vs. Canadian Vehicles. New US Population is 328.

**Description of Remedy :**

Description of Remedy Program : At this time, Forest River is conducting testing to ascertain the best method to remedy these vehicles. Forest River will amend the recall with the remedy and notify Dealers and Owners of the free remedy once the fix is determined.

What is the Forest River Customer Service Phone Number? (260) 499-2100 or (541) 995-3447

How Remedy Component Differs from Recalled Component : At this time, Forest River is conducting testing to ascertain the best method to remedy these vehicles. Forest River will amend the recall with the remedy and notify Dealers and Owners of the free remedy once the fix is determined.

Identify How/When Recall Condition was Corrected in Production : On November 21, 2019, Forest River will derate the Gross Vehicle Weight Rating of the vehicle.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JAN 11, 2020 - JAN 11, 2020

Planned Owner Notification Date : JAN 11, 2020 - JAN 11, 2020

\* NR - Not Reported