



DEALER COMMUNICATIONS

HARLEY-DAVIDSON MOTOR COMPANY

IMPORTANT RECALL INFORMATION

Safety Recall Campaign 0175 – Trike Traction Control

HIGHLIGHTS

- Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists on certain model year 2019 and 2020 Trike models (FLHTCUTG, FLRT, FLHTCUTGSE) built between 3/12/18 and 11/5/19 in the U.S.
- Electro-hydraulic control unit (EHCU) software on affected motorcycles may respond incorrectly to a faulty rear wheel speed signal by activating one of the rear brakes. Unintended activation of one rear brake could lead to an unexpected change in vehicle direction, which may increase the risk of a crash.
- For motorcycles in the recall population, review and complete actions described below prior to each ride until the required recall service is complete.

KEY DATES

- Week of 11/25/19: Digital Technician 2 software update available for dealers to download.
- Week of 11/25/19: Service Bulletin posts
- Week of 11/25/19: Owner notification letters begin mailing

CONTACT

- U.S. dealers: Call 800-664-7762 and select the appropriate prompts
- International dealers: Contact their regional office

November 25, 2019

Worldwide Dealers:

Harley-Davidson has learned that the Trike Traction Control System software used on model year 2019 and 2020 Trike models (FLHTCUTG, FLRT, FLHTCUTGSE) built between 3/12/18 and 11/5/19 may respond incorrectly to a faulty rear wheel speed signal by activating one of the rear brakes. Unintended activation of one rear brake could lead to an unexpected change in vehicle direction which may increase the risk of a crash.

We have voluntarily declared that this condition constitutes a safety defect to allow us to formally recall (Campaign 0175) all affected motorcycles. The remedy is to first confirm that the motorcycles are covered by this recall. If covered, perform the recommended service per the service bulletin using the software download. A service bulletin (M1506) outlining the repair and credit procedures will be posted prior to the software release; reference the bulletin for additional information.

In the interest of our mutual customers' safety, and as required by federal law, you may sell but **not deliver** any motorcycles until the remedy is complete. **Please refer to *H-Dnet / My Toolbox / Warranty Campaign Center*. Select "Safety Campaign Open VIN list," then select "0175" Campaign to view the VIN list.**

In accordance with federal regulations administered by NHTSA and other appropriate market-specific government agencies, Harley-Davidson Motor Company, Inc. or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

The owner letter will include the following direction, which should also be followed by all dealership personnel operating affected motorcycles:

IMPORTANT: Should you choose to ride your motorcycle before this safety recall service has been completed, to reduce the risk associated with this condition, we recommend that you disable traction control on your motorcycle BEFORE each ride per the following procedure:

1. Start motorcycle, but do not begin moving. (Note: The (TC) icon in the tachometer will be flashing.)
2. Press and hold the (TC) button on the left hand control until the (TC) icon remains illuminated (solid) in the tachometer.
3. Do not touch the (TC) button during vehicle operation.
4. Since the system resets with every ignition switch cycle, this procedure needs to be performed at the beginning of every ride until the safety recall service has been completed.

NOTE: While the Traction Control function will be disabled, this does not affect other functions of the Reflex Defensive Rider System (RDRS). Reflex-Linked Brakes with Cornering-Enhanced ABS and Drag Torque Slip Control systems will remain operational.

Sincerely,
Harley-Davidson Motor Company, Inc.
0175

For: Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

Sent to: All Dealers (Worldwide, except Brazil and Caribbean markets)